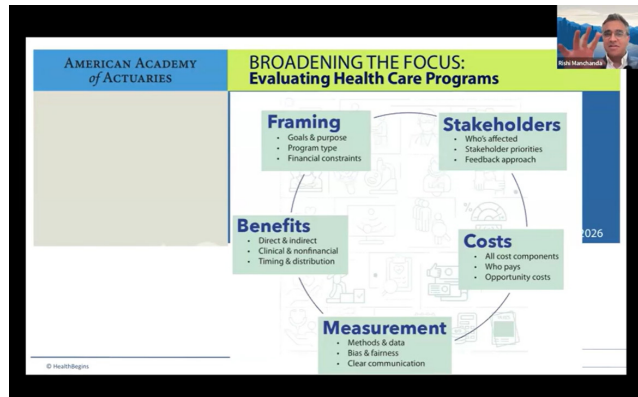


# Academy Holds Virtual Health Summit

**T**HE ACADEMY HELD a Virtual Health Summit on April 16, putting a spotlight on the “Broadening the Focus” series of issue briefs and releasing [Unveiling the Framework](#), a holistic, principles-based approach to evaluating health care programs and benefits. Designed for use by actuaries and other stakeholders, the framework complements traditional financial metrics and evaluations and is intended to provide support to decisionmakers in their evaluations. Summit presenters discuss issues in healthcare and explored how a more holistic evaluation approach can improve health care access and affordability.



Dr. Rishi Manchanda, founder and President of HealthBegins, gave the opening keynote presentation. “The Broadening the Focus framework is already being looked at by many nonactuarial leaders across the country—especially those who are part of this emerging network and are thinking about what it would take to help unlock and align new capital flows and financing for health equity,” Manchanda said. “What the Academy is doing is vanguard—there are people out there noticing, and I can’t celebrate that enough.”

Presenters included Academy Health Equity Committee (HEC) Chairperson Becky Sheppard and member Ugo Okpewho, who introduced and gave an overview of the framework.

SEE HEALTH SUMMIT, PAGE 4 ►

**Insurance Investment Summit**—There’s still time to register for the Academy’s [Insurance Investment Summit](#), being held May 12–13 in New York. See p. 8.

## National Volunteer Month

# Academy Celebrates Our Volunteers

*Nominations Open for Member-Selected Directors, Annual Academy Awards*

**A**PRIL IS National Volunteer Month, which gave the Academy an opportunity to thank and highlight the efforts of its many volunteers whose expertise and dedication help serve the public and strengthen the U.S. actuarial profession, in keeping with the Academy’s mission.

Volunteer appreciation videos narrated by Academy Executive Director [Bill Michalisin](#), Actuarial Standards Board (ASB) Director of Professionalism [Erica Kennedy](#), and RMFRC Policy Project Manager [Will Benke](#), and Membership Engagement Manager [Tony Washington](#) thank the Academy’s [more than 1,000 volunteers](#), along with the ASB volunteers who play a critical role in advancing professionalism. Join the celebration by recognizing an Academy volunteer and by liking, tagging, reposting, or sharing the videos.

▲ **Become a volunteer**—Learn about the Academy’s many [volunteer opportunities](#). Interested in sharing



your volunteer experience in a [Member Spotlight](#)? Send an email to [Editor@actuary.org](mailto:Editor@actuary.org).

- ▲ **Academy Awards**—Nominations remain open through May 19 for the Academy’s annual [service and recognition awards](#). (See p. 2.)
- ▲ **Member-Selected Directors**—Nominations are open and will run through the end of May for 2026 member-selected directors to the Academy Board. (See p. 3.) ▲

2

Nominate for 2026 Academy Awards

3

Academy, *Contingencies* Win Publishing Awards

6

Professionalism Counts—Clear Communication In the Code

7

HPC Testifying May 1 To Texas House Panel

## CE & OTHER LEARNING OPPORTUNITIES

2026



### May

1 [Shaping the Future of Actuarial Communications: A Deep Dive into the ASOP No. 41 Exposure Draft](#) (professionalism webinar)

12–13 [Insuring the Future: Insurance Investment Summit](#); New York City

19 [Strengthening Governance: The Nominating Committee's Approach to Balance on the Board](#) (free member webinar)

### August

26 [VM-22 Practitioners Forum](#); Denver (following SOA's ValAct meeting)

### September

14–16 [Casualty Loss Reserve Seminar](#); Las Vegas

23 [Toward a Sustainable Retirement System: Choices That Shape the Future](#); Washington D.C.

28–Oct. 1 [Life and Health Qualifications Seminar](#); Arlington, Va.

### December

7–8 [Seminar on Effective P/C Loss Reserve Opinions](#); Nashville, Tenn.

#### Event Calendar

For the latest list of Academy events, visit the [Event Calendar](#). Visit [Academy Learning](#), a free member benefit, for webinar recordings and other Academy content. (Member sign-in required.)

# Academy NEWS Briefs

## Academy Award Nominations Due May 19

**A** REMINDER THAT NOMINATIONS remain open through May 19 for the Academy's [annual service and recognition awards](#)—including the Rising Actuary Award (with multiple awardees each year), the Jarvis Farley Service Award, Robert J. Myers Public Service Award, and Outstanding Volunteerism Award (also multiple awardees).

Learn more and nominate at [actuary.org/awards](https://actuary.org/awards). ▲



## Actuary Voices Spotlights AI Issues

**I**N THE LATEST EPISODE of [Actuary Voices](#), Everest's Chief Actuary Melissa McDermott shares her perspective on how to navigate the changing artificial intelligence (AI) landscape, including where it is already making a difference in actuarial workflows, what is overhyped, and how leaders can guide teams through transformation. Listen and subscribe to [Actuary Voices](#) wherever you get your favorite podcasts. ▲

## Contingencies Web Exclusive—Spring Policy Summit

**A**PRIL'S [Contingencies web exclusive](#) recaps the Academy's March 9 Spring Policy Summit, at which stakeholders from Congress, federal congressional agencies, and trade and industry groups offered their perspectives on the value of the Academy's contribution on public policy issues.

### Casualty Quarterly, Life Perspectives

The Spring [Casualty Quarterly](#) covers a new issue brief on automobile tariffs and the 2026 priorities of the Casualty Practice Council's (CPC) Automobile Insurance Committee; and CPC and RMFRC participation in the Academy's Hill visits.

The Spring [Life Perspectives](#) previews May's Insurance Investment Summit in New York in depth (see story, p. 8), and covers the Life Practice Council's participation in the Hill visits.

### NAIC Spring Meeting Recaps

An [Actuarially Sound](#) blog post and an [Actuary Voices](#) podcast recap the Academy's presentations at March's NAIC Spring National Meeting in San Diego. Director of Public Policy Outreach Katie Dzurec shares a firsthand report and joins with podcast host Ted Gotsch to discuss the meeting. Senior Director of Public Policy GERALYN Trujillo is also featured in an SOA [Research Insights podcast](#) recapping NAIC. ▲



**Past RMFRC VP Seong-min Eom moderates a policy summit session**

# Academy NEWS

## Member-Selected Director Nominations Open

**N**OMINATIONS ARE OPEN through the end of May for [member-selected directors](#) to the Academy Board. Directors will be selected by members later this year in an online selection process from a slate of candidates presented by the Nominating Committee.

Members may review the [Nominating Committee Guidelines](#) to learn more about the role of various Board roles, candidate criteria, and how to nominate yourself and/or fellow Academy members. Learn more and nominate at the [nominations webpage](#).

### Learn More About the Nominating Process—Free Webinar May 19

Register for a May 19 free webinar, [Strengthening Governance: The Nominating Committee's Approach to Balance on the Board](#), in which Manager of Governance and Board Relations Claire Mickelson will offer an inside look at how the Nominating Committee helps shape a strong and effective Board. Learn about the Academy's commitment to bring forward a wide range of perspectives and the intentional approach taken to recruit volunteers who contribute to thoughtful, well-informed decision-making. [Register today.](#) ▲

## Academy & Contingencies Magazine Receive Publishing Awards

*The Academy received several awards for publication design, writing, and a video.*

**C**ONTINGENCIES Editor-in-Chief Preeti Vasishtha received a mid-Atlantic region Silver [Azbee Award](#) (the highest level awarded in the region) for “Innies and Outies and the Interconnected World of Actuarial Work,” a series of Editor's Notes in the Academy's flagship magazine. The entry also received an Azbee [national finalist nomination](#), the results of which will be announced in mid-May.

The November/December 2025 *Contingencies* cover marking the Academy's 60th anniversary, produced with *Contingencies* designer BonoTom Studio, received a [bronze Azbee](#) for cover design in the mid-Atlantic region. Sponsored by the American Society of Business Publication Editors, the Azbees are among the most competitive awards for business, trade, association, and professional publications.

The Academy also received a [Hermes Award](#) for the [short video on its 60th anniversary](#), released late last year. The video was produced by Glenn Williams, the Academy's manager of multimedia content. The Hermes Awards are sponsored by the Association of Marketing and Communication Professionals.

▲ **Be a contributor**—Interested in contributing to Academy publications? Learn more and share your insights by emailing [Editor@Actuary.org](mailto:Editor@Actuary.org). ▲



**Contingencies** Editor-in-Chief Preeti Vasishtha (left) & Creative Lead Laurie Young at the Azbees April 14 Mid-Atlantic luncheon

## Annual COI/CE Compliance—Upholding Core Values

**A**NNUAL COMPLIANCE with the Academy's conflict of interest (COI) and continuing education (CE) [policies](#) ensure that our rosters accurately reflect those who are actively engaged and that everyone serving in an Academy role meets the standards that uphold our [core values](#). About 60 volunteers and interested parties who did not complete required attestations were removed from committee rosters.

Thank you to those volunteers who completed their required attestations. Individuals with questions, or who are interested in volunteering or re-engaging, may contact Volunteer and Membership Engagement Manager Tony Washington at [COI@actuary.org](mailto:COI@actuary.org). ▲

# Academy Congratulates Outgoing SOA CEO Greg Heidrich

**T**HE ACADEMY congratulates Greg Heidrich, who is retiring May 1 as CEO of the Society of Actuaries after leading SOA since 2007. During Heidrich's tenure, SOA developed and implemented numerous initiatives including its global expansion, establishment of the SOA Research Institute and its strategic research programs, the launch of the new FSA pathway, and educational programs to engage and deepen the student pipeline. As reported in the March *Update*, Clar Rosso will become SOA's new CEO, effective May 4. ▲



Heidrich

## Health Summit, continued from page 1

The next panel included Mila Kofman with the D.C. Health Benefit Exchange Authority; Deborah Steinberg with the Legal Action Center; Rachele Hendricks-Sturup of the Duke-Margolis Institute for Health Policy; and Academy member Tatyana Kotlovskiy, with Optum Health, who presented a case study applying the framework to behavioral health.

A second case-study panel, "Applying the Framework to Food is Medicine," examined the framework's food and nutrition interventions. Presenters were HEC Vice Chairperson Sara Teppema; Kofi Essel, director of Elevance Health's Food as Medicine Program; Julian Xie, with Share Our Strength; and Laura Makaroff of the American Cancer Society.

▲ **Academy Learning**—Academy members can rewatch the sessions free on [Academy Learning](#).

▲ **Actuarially Sound**—For more on the summit, including how the HEC anticipates continuing the conversation with stakeholders, see the upcoming Actuarially Sound blog post. ▲

## President-Elect Todisco Highlights University Outreach

**A**CADEMY President-Elect Frank Todisco was the guest speaker at Columbia University's April 21 actuarial science proseminar. He told students how the Academy serves as a think tank and resource for big-picture public policy and professionalism topics and answered questions about his own actuarial journey and how his Academy membership has benefited him and could benefit them in their professional paths.

Council on Professionalism and Education (COPE) member Robert Astleford spoke before math and computer science department students at Augustana College in Rock Island, Ill. on April 24, introducing students to the Academy, the actuarial exam and credentialing process, and the hot topic of AI and its significance for actuaries.

Senior Research Analyst Julie Goodwin presented virtually on "Data Science Meets Public Policy" as part of the University of California, Santa Barbara's Actuary Day on April 24. Goodwin showed how the Academy's research provides information critical to sound policymaking.

Academy Board member and ASB volunteer Becky Sheppard spoke at the Actuaries Club of Philadelphia's April 14 meeting on "The Deeper Value of ASOPs," emphasizing the professional value of reading, commenting, and volunteering on actuarial standards of practice (ASOPs).

▲ **Speakers Bureau**—The Academy's [Speakers Bureau](#) provides qualified speakers to actuarial clubs, employers, and educational entities on professionalism and public policy topics. ▲

### ACADEMY IN THE NEWS

C1 Subcommittee Chairperson Stephen Smith spoke with [AM Best](#) about the Academy's ongoing work on structured securities, and was quoted in [Insurance Business](#) and [Structured Credit Investor](#) stories on regulatory activity surrounding investment risk. [Insurance Business](#)' look at global structural shifts in insurance-sector capital and credit also highlighted the Academy's work in this area.

Former Committee on Cyber Risk Chairperson and Automobile Insurance Committee member Norman Niemi provided an actuarial perspective on cyber risks for autonomous vehicles to [Digital Insurance](#) (subscriber-only).

The Academy's analysis of Social Security's projected shortfall, the need for legislative action to address it, and reform options was featured in a [Yahoo! Finance](#) story.

A [Bloomberg Law](#) story on the Centers for Medicare & Medicaid Services' proposed rule on 2027 benefit and payment parameters highlighted questions about the rule's proposed expansion of catastrophic plans which the Academy expressed in a [March comment letter](#).

A [Morningstar The Long View](#) podcast guest, retirement researcher Wade Pfau, recommended the Academy's jointly

sponsored [Actuaries Longevity Illustrator](#) as a tool for the public to better understand longevity risk when planning for retirement.

Academy background material on rate development was cited in a story on small business health insurance challenges by the [Michigan State University School of Journalism](#).

A [California Health Care Foundation](#) paper arguing for consideration of a Medicaid per-capita cap in the state's program cited last year's Medicaid Committee [issue brief](#) on per-capita caps for background.



## COPR Professionalism Paper—Ethical Dilemmas: A New Aid for Actuaries

A COMMITTEE on Professional Responsibility (COPR) discussion paper, [Navigating Ethical Dilemmas in Actuarial Practice](#), aims to help actuaries identify, assess, and respond to serious ethical dilemmas—especially those that have the potential to affect individual careers, entire organizations, and even the actuarial profession as a whole.

High-profile business failures remind us that unethical actions by a few individuals can damage public trust in an entire profession. Actuaries must remain vigilant to avoid becoming complicit, even unintentionally, in situations that undermine public trust or self-regulation. The paper is grounded in the Code of Professional Conduct's precepts—particularly considerations of integrity, ASOPs, conflicts of interest, cooperation with other actuaries, and apparent, unresolved, and material violations. ▲

## Reminder—ASOPs Open for Comment

SEVERAL ASOP exposure drafts remain for comment, with due dates noted below.

- ▲ ASOP No. 6, [Measuring Retiree Group Benefits Obligations and Determining Retiree Group Benefits Program Periodic Costs or Actuarially Determined Contributions](#), remains open through May 15.
- ▲ ASOP No. 41, [Actuarial Communications](#), due by June 1.
- ▲ Comments on ASOPs No. 30, [Profit Provisions, Contingency Provisions, and the Cost of Capital in Property/Casualty Risk Transfer and Risk Retention](#), and No. 39, [Treatment of Catastrophe or Extreme Event Losses in Future Cost Estimates for Property/Casualty Risk Transfer and Risk Retention](#), are due by July 1. ▲

## ASB Releases Annual Report; May 1 Webinar Set

THE ACTUARIAL STANDARDS BOARD (ASB) released its *2025 Annual Report*, highlighting the board's activities for the year. The ASB continued its standard-setting efforts by approving exposure drafts of ASOP Nos. 6, 20, and 30 for comment and adopting revisions to ASOP Nos. 7 and 20. The ASB also continued development of nine additional new or revised ASOPs, and approved proposals to revise ASOP Nos. 8, 43, and 52.

- ▲ **May 1 Professionalism Webinar on ASOP No. 41**—A May 1 [professionalism webinar](#) will cover proposed changes to ASOP No. 41, [Actuarial Communications](#), for which comments on an open exposure draft are due by June 1.
- ▲ **Boxscore Released**—The latest ASB [Boxscore](#) highlights new leadership and previews agenda items for the ASB's June meeting. ▲

### NEW PROFESSIONALISM VOLUNTEER POSITIONS/ROLES

- ➔ **Robert Damler** is chairperson of the ASOP No. 12 Task Force.
- ➔ **Mark Dungan** is chairperson and **Daniel Pribe** is vice chairperson of the ASOP No. 1 Task Force.

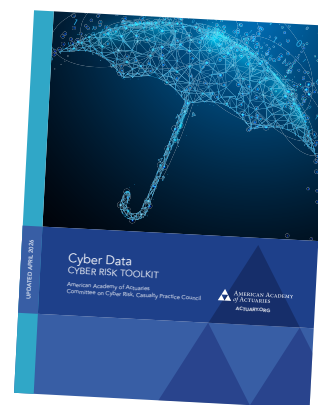
- ➔ **Maryellen Coggins** is chairperson and **Bob Beuerlein, Robert Damler, Kevin Dyke, Tim Geddes, Geoffrey Sandler, and Tom Terry** are members of the new Applicability Guidelines Task Force.

## CASUALTY NEWS



## Cyber Risk Toolkit Data Paper Updated

A **NEW UPDATED** [Cyber Data](#) paper by the Committee on Cyber Risk is the latest update to the committee's [Cyber Risk Toolkit](#). Cyber insurers lack the years of historical data typically used in other property/casualty lines to build reliable pricing models. It notes that as data grows, cyber risk remains difficult to evaluate due to limited experience or the evolving nature of exposure, which can also complicate reserving. ▲



## Clear Communication in the Code

*“Good communication is the bridge between confusion and clarity.”<sup>1</sup>*

**P**RECEPT 4 of the [Code of Professional Conduct](#) embraces this simple idea by requiring actuarial communications to be clear and appropriate to the circumstances and intended audience. Before we take a closer look at what this means in practice, let’s note that the Code defines an actuarial communication broadly—“a written, electronic, or oral communication issued by an actuary with respect to actuarial services”—so this discussion applies to much of what you do.

### Clear and appropriate

Because actuaries have specialized knowledge, training, and experience, nonactuaries must rely on information actuaries provide to make decisions that affect their financial well-being. The actuary therefore has a responsibility to provide information in a manner that the intended audience can understand. But what is “clear and appropriate” depends on that audience. For example, language appropriate for another actuary may not be appropriate for another financial professional, while language appropriate for a financial professional may not be appropriate for the public. The language typically should strive to be clear enough that the intended audience can understand the uncertainties inherent in the work—and therefore the extent to which they may rely on it.

The concept of clarity extends to who is responsible for the work, and Precepts 4 and 5 mandate that every actuarial communication identify:

- ▲ The actuary responsible for the work;
- ▲ The extent to which the responsible actuary or other sources are available to provide more information or explanation; and
- ▲ The principal for whom the communication is issued and the capacity in which the actuary serves.

### Satisfying applicable ASOPs: Disclosure requirements

Precept 4 also requires you to ensure that your actuarial communications satisfy applicable actuarial standards of practice (ASOPs). While the Code discusses actuarial communications, most ASOPs detail disclosures required in a specific

type of actuarial communication: the actuarial report. An exception is ASOP No. 41, *Actuarial Communications*, which applies to every actuarial communication.

The Code provides basic principles, while ASOP No. 41 adds more detail and specific requirements, but both emphasize the need for clarity. ASOP No. 41 states, “In the actuarial report, the actuary should state the actuarial findings, and identify the methods, procedures, assumptions, and data used by the actuary with sufficient clarity that another actuary qualified in the same practice area could make an objective appraisal of the reasonableness of the actuary’s work as presented in the actuarial report.”<sup>2</sup>

What is ‘clear and appropriate’ depends on that audience. Language appropriate for another actuary may not be appropriate for another financial professional, while language appropriate for a financial professional may not be for the public.

### Protecting the public—and yourself

Disclosures help you meet your Precept 1 obligation of integrity and honesty—helping you to fulfill the profession’s responsibility to the public. Such a disclosure may even protect you, the actuary, if questions are later raised about the work. (It’s worth noting that Precept 4 has been cited in eight cases of public discipline on the Academy’s website.) Actuarial work underpins products that provide financial security through insurance and pensions—products that many Americans rely on when disaster strikes. Nearly 40 percent of Americans cannot easily cover an unexpected \$400 expense<sup>3</sup>—they need the benefits promised by the products actuaries work on to be there when needed. Clear communications and disclosures—even, or perhaps especially, those that may put you in an uncomfortable position—help intended users make better decisions regarding these products and thus help actuaries fulfill the profession’s responsibility to the public. ▲

<sup>1</sup> Widely attributed to Nat Turner.

<sup>2</sup> Section 3.2

<sup>3</sup> *Investopedia*, [Here’s How Many Americans Can’t Afford a \\$400 Emergency—The Numbers May Shock You](#), Sept. 22, 2025.



## Registration Opening Soon for CLRS, P/C Opinion Seminar

**M**ARK YOUR CALENDAR for two annual property/casualty events sponsored and co-sponsored by the Academy.

- ▲ **CLRS, Sept. 14–16, Las Vegas**—The annual [Casualty Loss Reserve Seminar](#) (CLRS), co-sponsored with CAS, will be held Sept. 14–16 in Las Vegas. Registration will open soon, with early registration discounts available.
- ▲ **P/C Opinion Seminar, Dec. 7–8, Nashville**—The Academy's [Seminar on Effective P/C Loss Reserve Opinions](#) will be held Dec. 7–8 in Nashville, Tenn. Registration, with early discounts, will open in June. ▲

### CASUALTY NEWS IN BRIEF

The Automobile Insurance Committee submitted a [comment letter](#) to the District of Columbia's Department of Insurance and Banking (DISB) on draft legislation on the use of telematics in the nation's capital.

The Automobile Insurance Committee and the P/C Committee on Equity and Fairness also submitted a [joint comment letter](#) to the DISB on the department's upcoming market conduct data call. ▲

### NEW CASUALTY VOLUNTEER POSITIONS/ROLES

- ➔ **Minchong Mao** is vice chairperson of the P/C Extreme Events and Property Lines Committee.
- ➔ **Amy Ning** became chairperson of, and **Jeffrey Clinch** and **Rebecca Williams** joined, the Automobile Insurance Committee.

- ➔ **Mark Doucette** and **Tara Miller** joined the Committee on Property and Liability Financial Reporting.

**Read more**—for the latest updates on the Academy's P/C-practice work, visit the [Casualty Public Policy page](#).

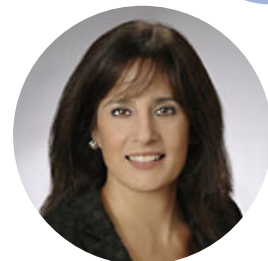


## Watch the Academy's Texas Health Testimony Live on May 1

**H**EALTH PRACTICE COUNCIL Co-Vice Chairperson Susan Pantely will testify on behalf of the Academy at a May 1 hearing before the Texas House Select Committee on Health Care Affordability. Pantely will share insights from the Academy's work on premium rate development, the value of stable and competitive health insurance markets, and other points as the committee

explores the important issue of affordability—one of the key issues identified by the Academy's online [Policy Forum](#).

Read the [Academy testimony here](#), and watch the hearing live at [House.Texas.gov](#) starting at 9 a.m. CDT. ▲



Pantely

### NEW HEALTH VOLUNTEER POSITIONS/ROLES

- ➔ **Michael Nordstrom** joined the Medicare Committee.

**Read more**—For the latest updates on the Academy's health practice work, visit the [Health Public Policy page](#).



## Denver August Forum—Navigating VM-22

**T**HE ACADEMY will hold a half-day [VM-22 Practitioners Forum](#), designed for experienced actuaries who are ready to sharpen their understanding by connecting with peers navigating the same terrain. It will be held in Denver on Aug. 26, following the SOA ValAct meeting. Registration will open soon. ▲



## Actuarial Update

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# Register for May's Insurance Investment Summit

**T**HERE'S STILL TIME to register for [Insuring the Future: Insurance Investment Summit](#), to be held May 12–13 in New York. “Building off the success of last year’s Insurance Investment Summit, we are very excited about the panel discussions coming up at this year’s event,” said Marc Altschull, a 2025 Academy Outstanding Volunteerism Award recipient who led last year’s summit planning and is doing so again.

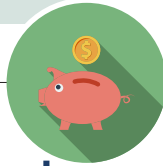
Pre-summit sessions are also available, providing a professional development opportunity for actuaries who are strong on the liability side but want to expand their investment knowledge. [Register today.](#) ▲

### LIFE NEWS IN BRIEF

The Life Products Committee [submitted comments](#) to the NAIC’s Annuity Buyer’s Guide (A) Working Group on the working group’s draft Buyer’s Guide on Deferred Annuities. ▲

**Read more**—For the latest updates on the Academy’s life practice work, visit the [Life Public Policy page](#).

## RETIREMENT NEWS



# ‘Sooner Than Later’ Infographic Released

**A** NEW infographic was released to accompany the recently updated [Reforming Social Security Sooner Rather Than Later](#) issue brief. The infographic, developed by the Academy’s Social Security Committee, outlines options for keeping the popular program solvent.

Read the Academy [news release.](#) ▲

# President-Elect Todisco to Address May’s EA Conference

**A**CADEMY President-Elect Frank Todisco will give a May 4 keynote address the [2026 Enrolled Actuaries Conference](#), sponsored by the Conference of Consulting Actuaries. He will speak in the opening general session, “[Megatrends and Macro Risks for Retirement Plans](#),” at the virtual event. ▲

# Academy Presents at NCOIL Spring Meeting

**C**LAIRE WOLKOFF, a member of the Retirement Policy and Design Evaluation Committee, and Director of Public Policy Matthew Sonduck presented April 17 at the National Council of Insurance Legislators (NCOIL) Spring Meeting in Louisville, Ky., on [Retirement and Gig Workers](#), drawing from the Academy public policy paper of the same name released last September. ▲

# Webinar Covers Retirement Security

**A**N APRIL 28 WEBINAR, [The Role of the Employer in Improving Retirement Security](#), examined how retirement plans can serve as effective tools for generating lifetime income through risk pooling. Watch a replay on [Academy Learning.](#) ▲