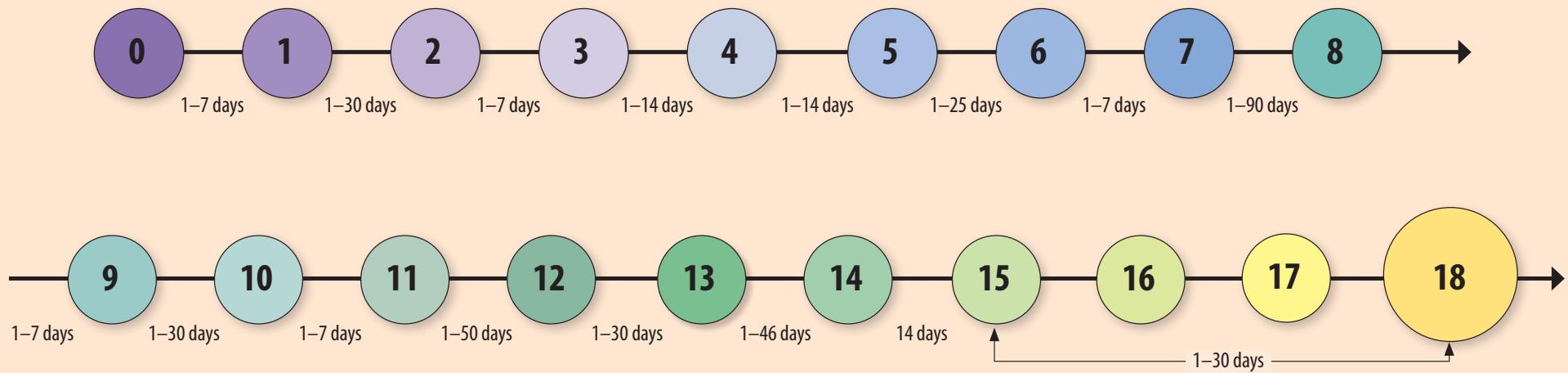
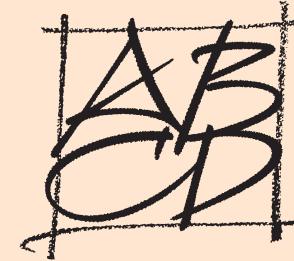


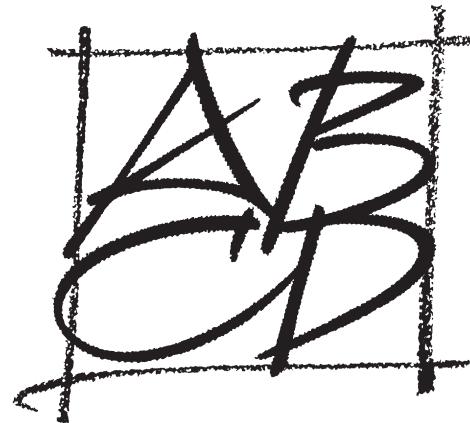
ABCD Investigation Process Target Timeline*



0. Receive complaint	8. Receive investigative report	15. Conduct hearing
1. Send complaint to subject actuary (SA)	9. Send report to SA	16. Recommend dismissal, counseling, further investigation, or discipline recommendation
2. Receive SA's response	10. Receive SA's response	17. As applicable, notify SA/ complainant, effect counseling, prepare report with transcript to SA and membership organizations
3. Transmit to Chair and Vice Chairs (VCs)	11. Transmit to ABCD	18. Refer to member organization(s) for discipline process
4. Decide whether to dismiss, assign to mediator, or assign to investigator	12. Decide whether to dismiss, counsel, investigate further, or schedule hearing	
5. Select investigator and inform SA	13. Send SA hearing notice	
6. SA accepts appointment or objects	14. SA responds	
7. Send case specific docs to investigator		

*ABCD rules dictate some time frames.

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<http://www.abcdboard.org/guidance/>