# The Anatomy of the ASOPs



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### Presenters

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   Academy General Counsel and Director of Professionalism



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### Agenda

- I. Introduction
- II. The Heart of the Matter: The Code, the ASB, and the ASOPs
- III. Fitting Together Nicely: The Bones of the ASOPs
  - The Structure of the ASOPs
  - ASOP No. 1: Rules of the Road and Key Definitions
  - Actuarial Communications
- IV. The Muscles of the ASOPs: Disclosure, Reliance, and Deviations
- V. Brain Food: Resources to Help You Use the ASOPs



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### The Heart of the Matter

The Code, the ASB, and the ASOPs



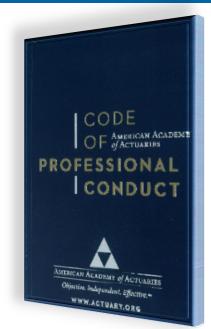


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### It All Starts With the Code

"The Code of Professional Conduct sets forth what it means for an actuary to act as a professional. It identifies the responsibilities that actuaries have to the public, to their clients and employers, and to the actuarial profession."

Preface, Code of Professional Conduct





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### Standards of Practice

### Precept 3

An Actuary shall ensure that Actuarial Services performed by and under the direction of the Actuary satisfy applicable standards of practice.





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### Reasons for Development of ASOPs

- Actuaries must effectively regulate ourselves to
  - Protect the public;
  - Protect the reputation of the profession;
  - Avoid or reduce risk of external regulation; and
  - Provide a defense against charges of bad practice.



### Standards of Practice—Background

- □ 1970s—First standards issued, but...
  - No comprehensive body of standards
  - Not regularly reviewed and updated
- 1980s—Realization that the profession needs a more robust body of standards of practice

"Unlike other professions such as accounting, law, and medicine, we actuaries at present have no defined, comprehensive standards of practice."

—Norman Crowder, Academy President 1983–84



### Goals for a Standards Body

- Actuarial standards of practice (ASOPs) should be
  - exposed for comment;
  - continually reviewed, and revised or repealed when appropriate;
  - developed to reflect advances in practice; and
  - comprehensive by area of practice.



### Establishment of the Standards Body

- In 1985, the Academy established an interim standards board.
- □ In 1988, this was succeeded by a permanent standards board.

The Actuarial Standards Board (ASB) is celebrating

30 years of standards setting!

54 ASOPs adopted to date!



### Structure of the ASB

- The ASB has nine members who are broadly representative of all areas of actuarial practice.
- ASB members play a standards-setting role, not an advocacy role, and serve the profession rather than any individual interest groups or coalitions.



### Standard-Setting Principles

- ASOPs provide guidance for appropriate practice, not merely codify current practice or best practice.
- ASOPs set principles to guide actuaries and users of actuarial services, but do not replace professional judgment.
- ASOPs should apply as broadly as possible.
- Disclosure is a cornerstone of compliance with standards.



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PROFESSIONALISM COUNTS

### Process for Developing ASOPs

- Receive proposal for new or revised ASOP
- Optional: Issue request for comments, discussion draft, or public hearing
- Develop exposure draft
- Issue exposure draft for comment
- Develop final standard
- Adopt final standard



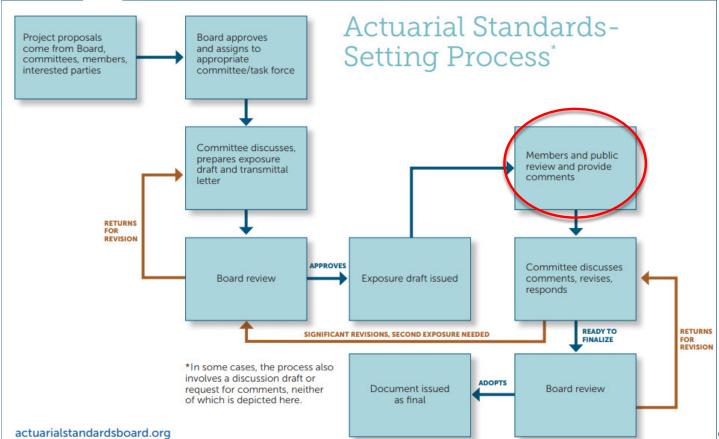
### Input for New or Revised ASOP

- ASB requests standing committee or task force to provide input.
- Anyone interested can provide input to the ASB.
- ASB can issue request for comments.
- ASB can approve release of a discussion draft developed by committee/task force (ASB does not approve/adopt discussion draft).
- ASB chair can authorize public hearing.

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### ASOPs—Structure and Current Activity

#### **Cross-Practice ASOPs**

			ASOP No. 1—Introductory ASOP			
			ASOP No. 41—Actuarial Communications			
	ASOP No. 12	Risk C	xpert Testimony by Actuaries esponding to or Assisting		ASOP No. 23	Data Quality
	ASOP No. 17	Exper			ASOP No. 25	Credibility Procedures
	ASOP No. 21	Respo			Exposure	Modeling
	ASOP No. 32	Social	Insurance		Exposure	Setting Assumptions

#### **Practice-Specific ASOPs**

#### Casualty ASOP Nos. 13.

19, 20, 29, 30, 36, 38, 39, 43, 53

#### **ERM**

ASOP Nos. 46, 47 CAA

#### Health

ASOP Nos. 3, 5, 6, 8, 11, 18, 19, 22, 26, 28, 42, 45, 49, 50

#### Life

ASOP Nos. 2, 7, 10, 11, 15, 19, **22**, 24, 33, 37, 40, 48, 52, 54

#### Pension

ASOP Nos. 4, 6, 27, 34, 35, 44, 51



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# Discussion





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## Fitting Together Nicely

#### The Bones of the ASOPs





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### The Structure of Each ASOP

- Transmittal Letter
- Section 1: Purpose and Scope
- Section 2: Key Terms
- Section 3: Analysis of Issues and Recommended Practices
- Section 4: Communications and Disclosures
- Appendix 1: Background and Current Practices
- Appendix 2: Comments on the Exposure Draft and Responses

### ASOP No. 1 and the Rules of the Road

- Establishes a roadmap for interpreting ASOPs
- Provides important guidance for the exercise of professional judgment in applying all other ASOPs
- Provides the analytical framework that pairs professional judgment with principle-based standards



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### ASOP No. 1—Key Provisions

- Establishes common terminology, such as use of "may," "must," and "should"
- Sets out the purpose of ASOPs: identifies what should be considered, done, documented, and disclosed when rendering actuarial services
- Provides guidance for compliance with ASOPs
- Applies to all other ASOPs



### ASOP No. 1—Key Terms Explained

- Must—The actuary is unlikely to have any reasonable alternative but to follow the course of action (infrequently used)
- Should—Indicates what is normally the appropriate practice for an actuary to follow when rendering actuarial services
- Should Consider—Suggests potential courses of action. If, after consideration, in the actuary's professional judgment, action is not appropriate, then it is not required
- May—The course of action is one that would be considered reasonable and appropriate in many circumstances

### ASOP No. 1—Key Terms Explained

- Actuarial Services Professional services provided to a principal by an individual acting in the capacity of an actuary
- Material—An item is material if its omission or misstatement could influence a decision of the intended user
- Practical/practicable—Describes a course of action that is likely to yield an appropriate result without being unnecessarily time-consuming, elaborate, or costly relative to the principal's needs

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### ASOP No. 1—Key Terms Explained

- Professional judgment—Judgment based on actuarial knowledge, training, and experience
- Reasonable—Describes the level of care that, in the actuary's professional judgment, is necessary to complete the assignment in an appropriate manner



### **Actuarial Communications**

- □ The Code of Professional Conduct
- □ ASOP No. 41, *Actuarial Communications*
- Practice-specific ASOPs



### The Code of Professional Conduct

"Precept 4. An Actuary who issues an Actuarial Communication shall take appropriate steps to ensure that the Actuarial Communication is clear and appropriate to the circumstances and its intended audience, and satisfies applicable standards of practice." (emphasis added)



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### ASOP No. 41—Forms of Actuarial Communication

- "The actuary should take appropriate steps to ensure that the form and content of each actuarial communication are appropriate to the particular circumstances, taking into account the intended users."
- Applies to both oral and written communications
- "Where the actuary has a concern that the oral communication may be passed on to other parties, the actuary should consider following up with an actuarial document."

### ASOP No. 41—Actuarial Report

- "The actuary should complete an actuarial report if the actuary intends the actuarial findings to be relied upon by any intended user."
- Can consist of more than one document
- Should "identify the methods, procedures, assumptions, and data used by the actuary with sufficient clarity that another actuary qualified in the same practice area could make an objective appraisal of the reasonableness of the actuary's work as presented in the actuarial report"

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### ASOP No. 41—Intended Users

- Disclose the intended users, defined as, "Any person who the actuary identifies as able to rely on the actuarial findings"
- Recognize the risks of misquotation, misinterpretation, or other misuse of such a document
- Take reasonable steps to ensure that the actuarial document is clear and presented fairly
- Include language that limits distribution to other users, to help prevent misuse

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### ASOP No. 41— Other Required Disclosures in an Actuarial Report

- The scope and purpose of the assignment
- The actuary's qualifications
- Explanation of material differences from prior communications
- Cautions on risk and uncertainty
- Limitations or constraints
- Any conflicts of interest
- Reliance on data, assumptions, or information supplied by others



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### **Practice-Specific Actuarial Communications**

- Every ASOP, except ASOP No. 1, has a section on Communications and Disclosures (section 4 of each ASOP).
- Such guidance may supplement guidance in ASOP No. 41.



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### Disclosure vs. Documentation

- Disclosure requirements are distinct from documentation requirements.
  - Disclosure requirements—what must be included in an actuarial report—are in section 4.
  - Documentation requirements—what must be in the actuary's work papers—are in section 3.



# Discussion





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### The Muscles of the ASOPs

Disclosure, Reliance, and Deviations





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### Disclosure

- Section 4 covers the disclosure requirements of every ASOP (except ASOP No. 1).
- The disclosure requirements in a specific ASOP are in addition to the disclosure requirements of ASOP Nos. 23 and 41.
- The disclosures are organized into two types:
  - those that should be included in all actuarial reports; and
  - those that are included only in certain instances.



#### Disclosure

- Section 4 requires the following additional disclosures in an actuarial report, if applicable:
  - The disclosure in ASOP No. 41, section 4.2, if any material assumption or method was prescribed by applicable law;
  - The disclosure in ASOP No. 41, section 4.3, if the actuary states reliance on other sources and thereby disclaims responsibility for any material assumption or method selected by a party other than the actuary; and
  - The disclosure in ASOP No. 41, section 4.4, if, in the actuary's professional judgment, the actuary has otherwise deviated materially from the guidance of the ASOP.

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#### Reliance

- Actuaries frequently rely upon others for
  - information;
  - professional judgments; or
  - some component of an actuarial analysis.
- Some ASOPs permit the actuary to rely in good faith upon such individuals, subject to appropriate disclosure of such reliance, if required by applicable ASOPs.
  - For example, ASOP Nos. 23, *Data Quality*, and 41, *Actuarial Communications*

### Reliance on Data Supplied by Others

- Review the data and information
- Assess its limitations, reasonableness, and suitability
- Disclose reliance and limitations
  - ASOP No. 23, section 4.1(h)
- "Define the extent of reliance ... by stating whether or not checks as to reasonableness have been applied"
  - ASOP No. 41, section 3.4.3



#### Other Reliance

- On assumptions or methods selected by others
  - ASOP No. 41, section 3.4.4
- On another actuary
- On experts



#### Deviation

- The actuary must be prepared to justify the use of procedures that depart materially from those set forth in an ASOP.
  - Code, Annotation 3-3
- The actuary can still comply with an ASOP by disclosing the nature, rationale, and effect of any deviation.
  - ASOP No. 41, section 4.4
- It is not appropriate to make a strained interpretation of the provisions of an ASOP.
  - ASOP No. 1, section 4.2

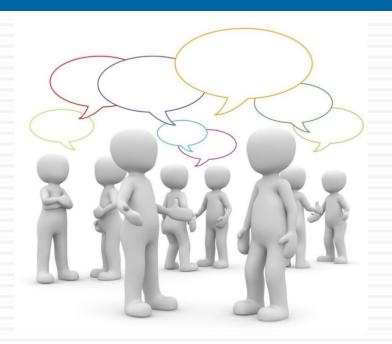


#### Recent Articles

- "ASOPs and the Exposure Process: A Question of Integrity"
  - Actuarial Update, September 2018
- "Disclosure: The Cornerstone of the ASOP's Strength"
  - Actuarial Update, February 2018
- "Reliance and the ASOPs: In Good Faith and Subject to Disclosure"
  - Actuarial Update, October 2017
- More Professionalism Counts articles at actuary.org/content/professionalism



# Discussion





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## **Brain Food**

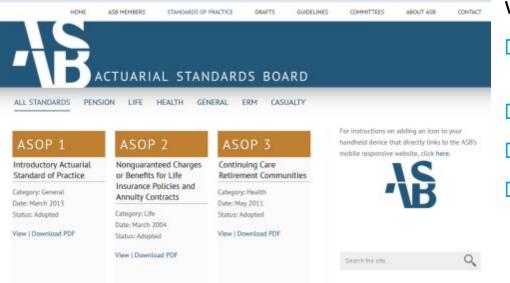
#### Resources to Help You Use the ASOPs





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#### **Actuarial Standards Board Website**



www.actuarialstandardsboard.org

- Read current standards of practice
- Comment on exposure drafts
- ☐ Sign up for *Boxscore*
- Contact the ASB



#### Tools for the Actuary: ASB Mobile-Friendly Website

□ For **iPhones**: Add an icon to your device's home screen for quick access to the mobile site.













#### Tools for the Actuary: ASB Mobile-Friendly Website

For Androids: Add an icon to your device's home screen for quick access to the mobile site.

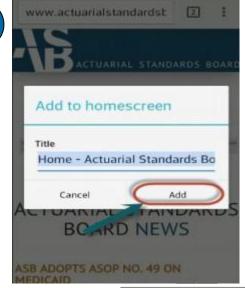
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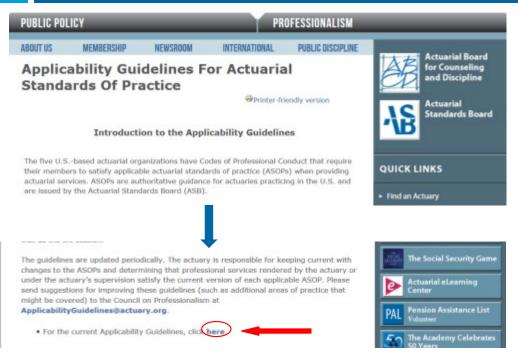
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### **Applicability Guidelines**



- Suggest which ASOPs might apply to common tasks
- ☐ Listed by practice area
- Nonbinding
- Access downloadable file at bottom of page

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			23. Data Quality													
	Standards of Practice – Casualty		41. Ac	tuaria	al Com											
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Appraisals	

## ASB 2017 Annual Report







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## Conclusions



#### **Conclusions**

- 1. Built to last! ASB is 30 years old!
- 2. Comply with ASOPs & keep up with changes in ASOPs.
- 3. Demonstrate compliance with ASOPs by your disclosures.
- 4. Get involved—comment on exposure drafts.





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# Questions

