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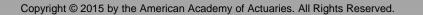
### Exploring Global Health Care Cost Drivers: Israel and the Netherlands

Sponsored by the International Actuarial Association Health Section (IAAHS) and the Academy's Health Practice International Task Force (HPITF)

### February 18, 2015

### Presenters

- Dr. Tuvia Horev, Professor at Ben-Gurion University of the Negev (Israel)
- Rian de Jonge, AAG, Actuary, Netherlands
- Moderator: Susan Mateja, MAAA, FSA
   Chairperson, Health Practice International Task Force (HPITF)





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### Exploring Global Health Care Cost Drivers: Israel and the Netherlands

All nations face difficult challenges in providing health care to their people



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### Exploring Global Health Care Cost Drivers: Israel and the Netherlands

A series of webcasts that will highlight the health care models of various countries will take place in 2015

- February 18 (Israel & Netherlands)
- May 13 (U.S. & South Africa)
- September (TBD)
- November (TBD)

We are starting a conversation that will explore the following:

- General characteristics
- Financing system
- Cost drivers
- Methods of coping with the cost drivers
- Measurement metrics
- Insights, successes, hurdles
- Future trends



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### **Exploring Global Health Cost Drivers – 2015 Webinar Series**

## ISRAEL

## Prof. Tuvia Horev

Department of Health Systems Management Guilford Glazer Faculty of Business & Management Ben-Gurion University of the Negev Beer Sheva, Israel

### 18 February 2015

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## Population and Demographic Indicators

|                                   | <u>1990</u> | <u>2013</u> |       |  |  |
|-----------------------------------|-------------|-------------|-------|--|--|
| Population (Millions)             | 4.660       | 8.135       |       |  |  |
| Population over 65 (%)            | 9.2         | 10.6        |       |  |  |
| Total fertility rate              | 3.0         | 3.0         |       |  |  |
| Infant Mortality Rate             | 10.9        | 3.4         |       |  |  |
| Life expectancy at birth (Male)   | 73.8        | 80.3        |       |  |  |
| Life expectancy at birth (Female) | 78.8        | 83.9        | de la |  |  |
|                                   |             |             |       |  |  |



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### Israeli Healthcare Key Components

### Universal mandatory coverage (see #19)

- 100% of Israeli residents
- Comprehensive package and medical basket
- Provides: 4 sick funds, some by the Ministry of Health (see #20)
- Participants free to move between sick funds

### Premiums

- Income related (see #21)
- Collected by National Insurance Institute of Israel

### Budget –

- Guaranteed by law
- Annually updated



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### Voluntary Health Insurance (VHI) (see #22, #23-24)

- **Sick funds** (SF) regulated by Ministry of Health (MOH)
  - Permitted to offer a voluntary health insurance to their insured
  - Based on principles defined by the National Health Insurance Law (NHIL)
  - Autonomy to define the coverage, within MOH rules
  - Each SF has two layers of VHI

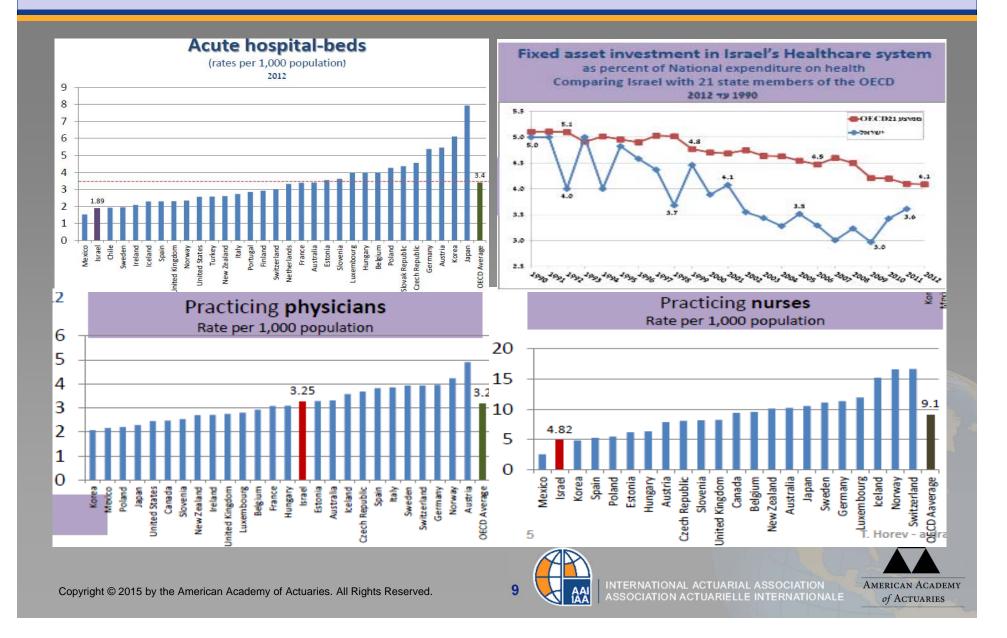
**Commercial insurance companies** – regulated by Ministry of Finance

- Individual and group policies
- Main coverages:
  - Health expenses; critical illnesses; dental
  - Long Term Care with SF as policy holders
  - Based on insurance legislation



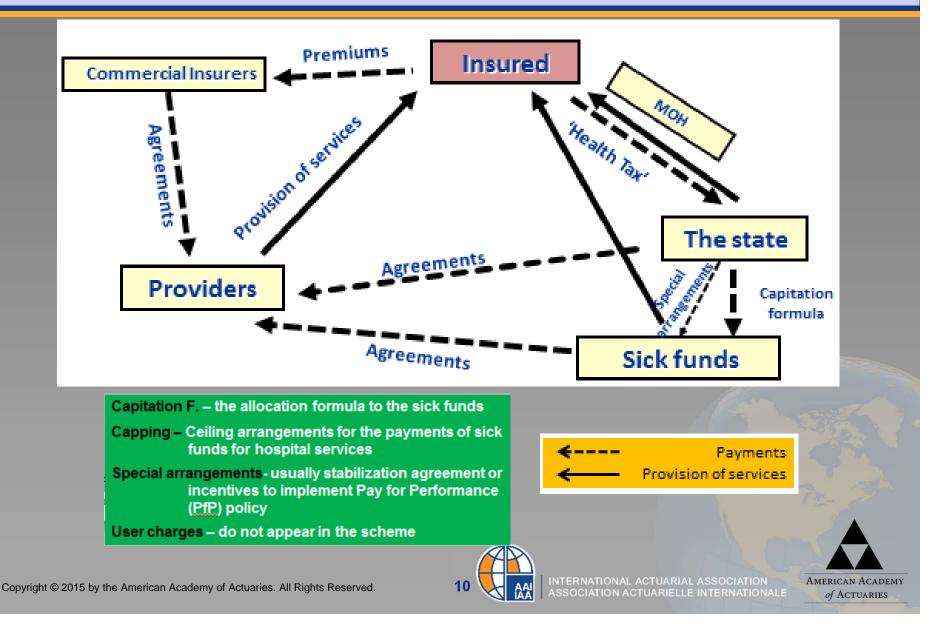
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### **Physical and Human Resources**

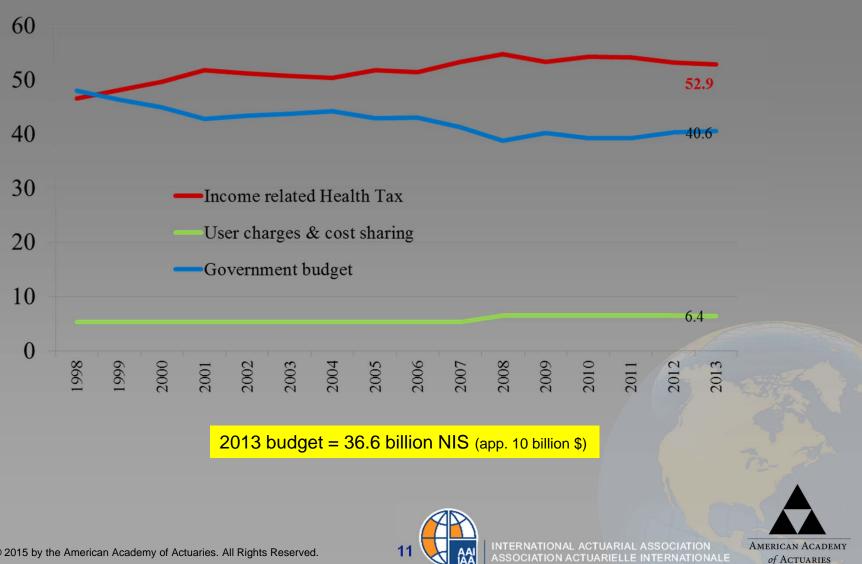


### Financial Flow – Israeli Healthcare

(excluding insureds' deductions and payments)



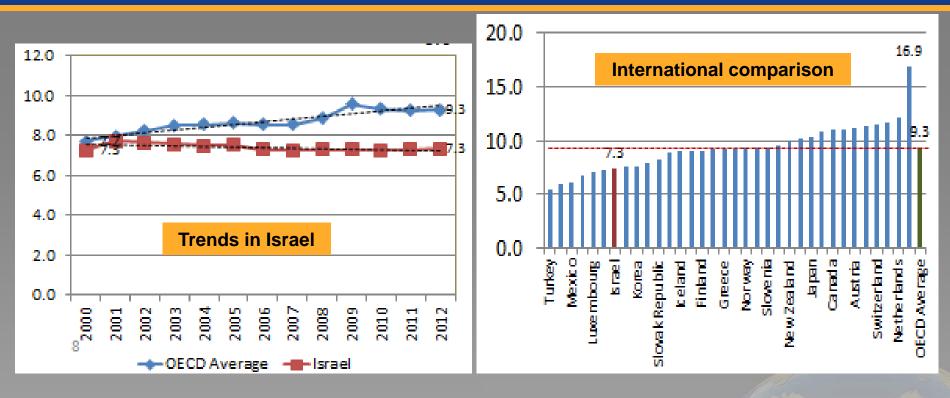
## Main Sources of Funding the SFs Services under the NHIL



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### Total Health Expenditure - % of 2012 GDP

(see #25)



Public expenditure on health as percent of the total health expenditure
Israel - 60%
OECD average - 72%
OECD median - 75%

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Health expenditure per capita (USD PPPs)- 2011 Average OECD – 3,322 Israel – 2,239



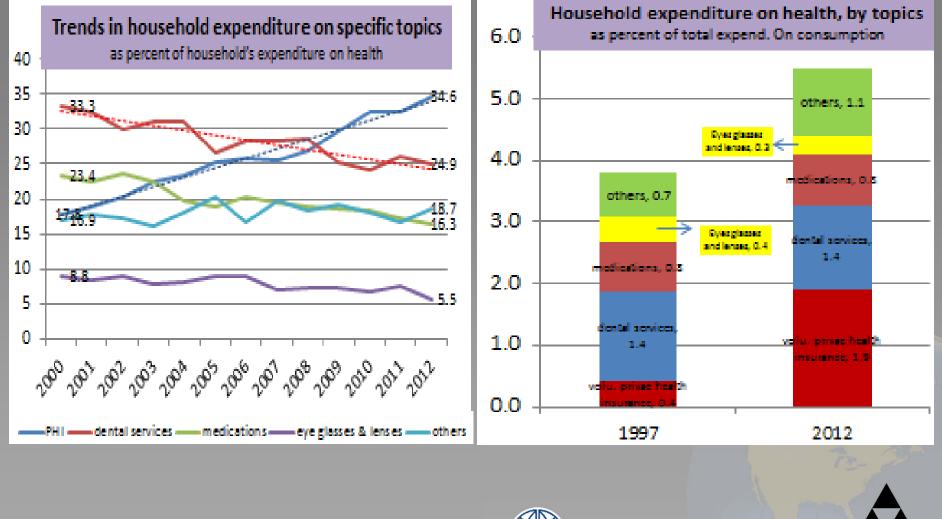
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## Governmental Expenditure OECD and Israel

| Percentage of GDP                           | Health | Education | Health &<br>Education | Security | Transfers<br>& Support | Housing | Total public<br>expenditure |  |
|---|--------|-----------|-----------------------|----------|------------------------|---------|-----------------------------|--|
| <u>1995</u>                                 |        |           |                       |          |                        |         |                             |  |
| OECD average                                | 5.9    | 5.7       | 11.7                  | 2        | 17.8                   | 1.3     | 51.6                        |  |
| Israel                                      | 5.4    | 7.4       | 12.8                  | 8.5      | 10.6                   | 1.7     | 50.3                        |  |
| Israel's ranking among<br>19 OECD countries | 13     | 2         | 8                     | 1        | 19                     | 3       | 12                          |  |
| <u>2011</u>                                 |        |           |                       |          |                        |         |                             |  |
| OECD average                                | 6.9    | 5.7       | 12.6                  | 1.4      | 18.2                   | 0.7     | 48.8                        |  |
| Israel                                      | 5.2    | 7         | 12.1                  | 6.2      | 10.9                   | 0.4     | 42.1                        |  |
| Israel's ranking among<br>19 OECD countries | 13     | 2         | 8                     | 1        | 19                     | 3       | 12                          |  |
| Change (2011-1995)                          |        |           |                       |          |                        |         |                             |  |
| OECD average                                | 1      | 0         | 0.9                   | -0.5     | 0.4                    | -0.6    | -2.8                        |  |
| Israel                                      | -0.2   | -0.4      | -0.7                  | -2.3     | 0.3                    | -1.3    | -8.2                        |  |
|   |        |           |                       |          |                        |         |                             |  |

### Household Expenditure % of Total Household Consumption Expenditure



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## Israel's Main Cost Drivers

### **Aging** (see #26)

- Chronic morbidity (see #27)
- High technologies
- Wrong incentives and inefficiencies
- A growing private sector

## Policies Coping with Cost Drivers

- Steps to strengthen the public sector
- Attempt to reform LTC
- Pay for Performance incentives to sick-funds
- Regulation of private health insurance
- Capping expenditure of hospital services
- National program for Healthy Life Style & Prevention
- Annual allocation for new technologies





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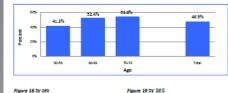
## Israeli Healthcare Community Quality Measurements (see #28)

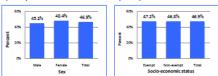
#### Colon cancer screening

Percentage of individuals who had a fecal occult blood test in the past year or had a colonoscopy in the past five years (numerator) among all individuals aged 50-74 (denominator)



Figure 17 by age group



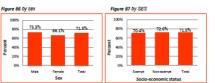


Percentage of adults after coronary artery bypass surgery and/or interventional cardiac catheterization with LDL levels less than or equal to 100 mg/dL (ages 35-74 years)

Percentage of Individuais with LDL levels less than or equal to 100 mg/dL (numerator) among individuals aged 35-74 years, after interventional cardiac cathelerization and/or interventional cardiac cathelerization who had a record of LDL cholesterol (denominator)

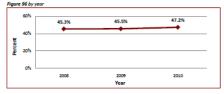


e 8 5 y ope group 100, 50, 51,5% 51,7% 72,1% 76,5% 71,5% 53,5% 51,7% 72,1% 76,5% 71,5% 53,5% 51,7% 71,5% 76,5% 71,5% 53,5% 51,7% 71,5% 76,5% 71,5\% 71,



Percentage of individuals with diabetes mellitus with HbA1c less than or equal to 7.0% (ages 0-74 years)

Percentage of individuals with HbA1c less than or equal to 7.0% (numerator) among individuals aged 0-74 years with diabetes melitus with a record of HbA1c during the measurement year (denominator)



#### Body mass index (BMI) documentation for children

Percentage of children with a record of height and weight at least once between the ages 5–7 years (numerator) among all children aged 7 years (denominator)



Figure 33 by age group



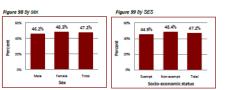


 Figure 34 by SEX
 Figure 35 by SES

 50%
 63.4%
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State of Israel Ministry of Health Brace National Institute for Health Policy Research National Program for Quality Indicators in Community Healthcare in Israel

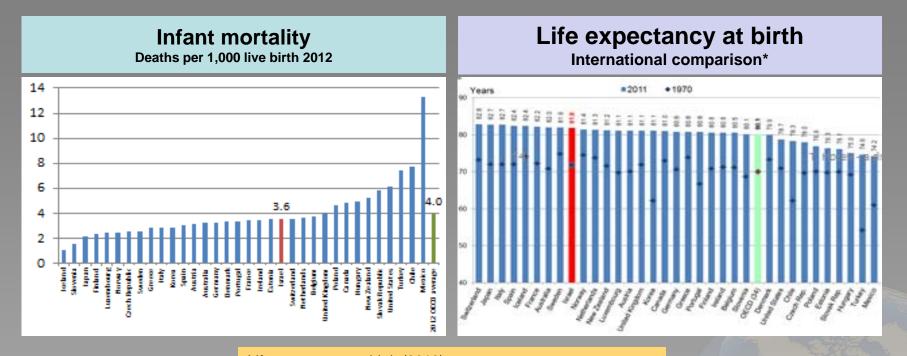
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Figure 97 by age group

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### **International Quality Measurements**



Life expectancy at birth (2013): **Male** - Israel is ranked 3<sup>rd</sup> (2.4 years above the average) **Females** - Israel is ranked 11<sup>th</sup> (0.8 years above the average)

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### Strengths of Israel's Healthcare System

(see #29-32)

- Efficient good outcomes, moderate cost, stable finances
- Well developed and high quality primary and community care
- Good Information and Communications Technology (ICT) system
- High customer satisfaction



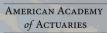
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### Challenges Faced by Israel's Healthcare

- Match future resource allocations and functionality to changing population and technology needs
- Maintain quality of care standards
- Impacts of private sector and 3<sup>rd</sup> party payers on public systems
- Supply of specialists and professionals
- Narrow disparities
- Standardize and optimize the ICT system



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## **APPENDIX**

# References to Appendix's slides are marked in the main presentation by (see #slide-number)



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### Israel's Basic Basket of Healthcare Services

### NHIL services under SFs responsibility

- Primary and secondary medicine
  - Health examination, treatment, imaging, lab tests, etc.
- Hospital inpatient and outpatient services
  - General, psychiatric, LTC
- Medications
- Dental services to children

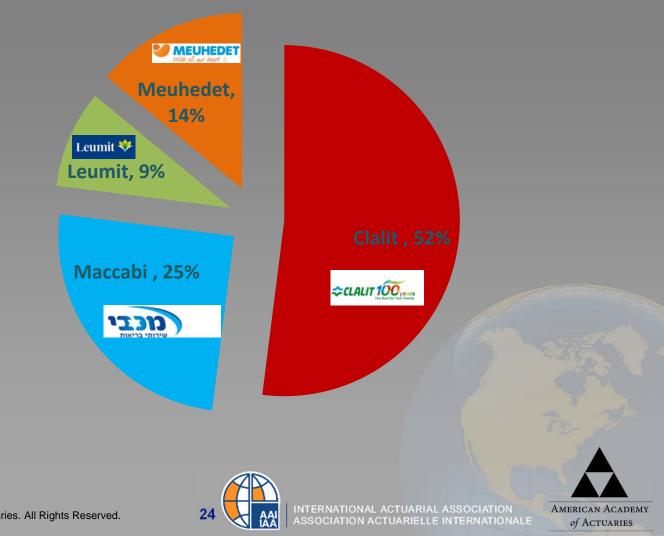
### Services under MOH responsibility

- Vaccinations and prevention
- Mental health
- Institutional LTC
- Health promotion service to children up to 8<sup>th</sup> grade
- Equipment to handicapped people



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### Market Share of SF in 2013



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### Income-Based Health Tax

- Monthly payments to National Insurance Institute of Israel (NIII)
- Employed and independent workers
  - 3.1% of salary up to 60% of national average income level
  - **5%** of income above 60% of national average income level
  - 1% of income of home support person

### Unemployed resident

- Monthly fixed payment of 103 NIS (~\$27)
- Ceiling 5 times national average income level

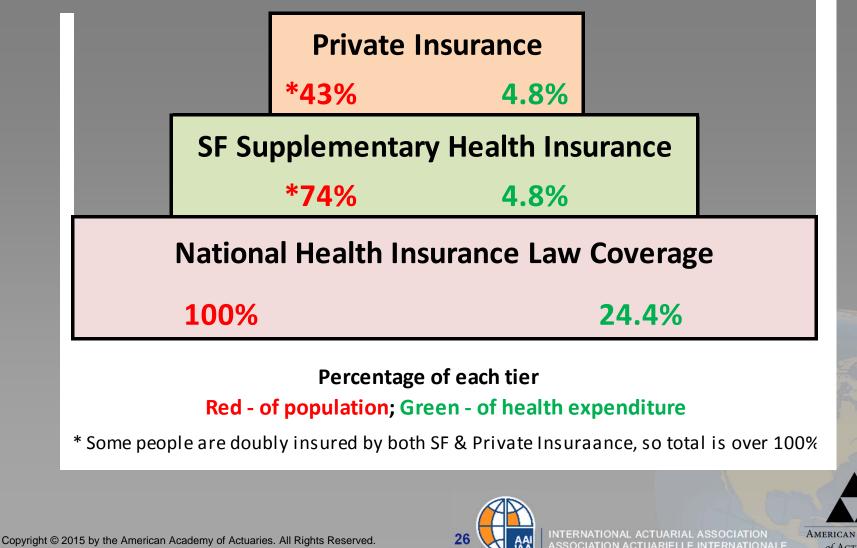




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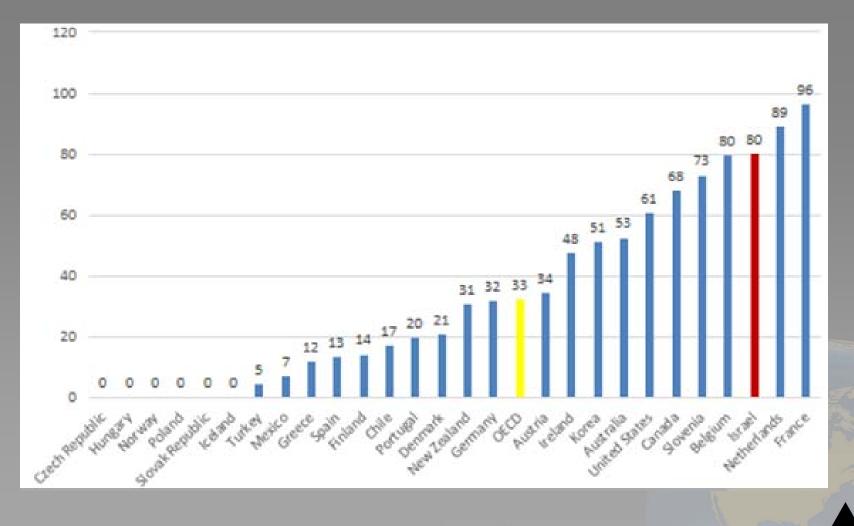
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## Israel's Healthcare Tier System - 2013



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### Insured in VHI as % of Population 2011

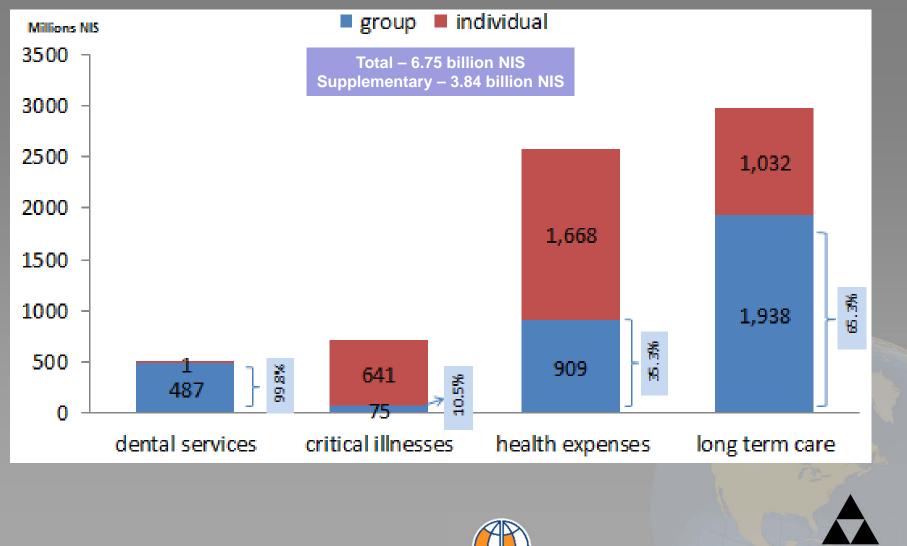


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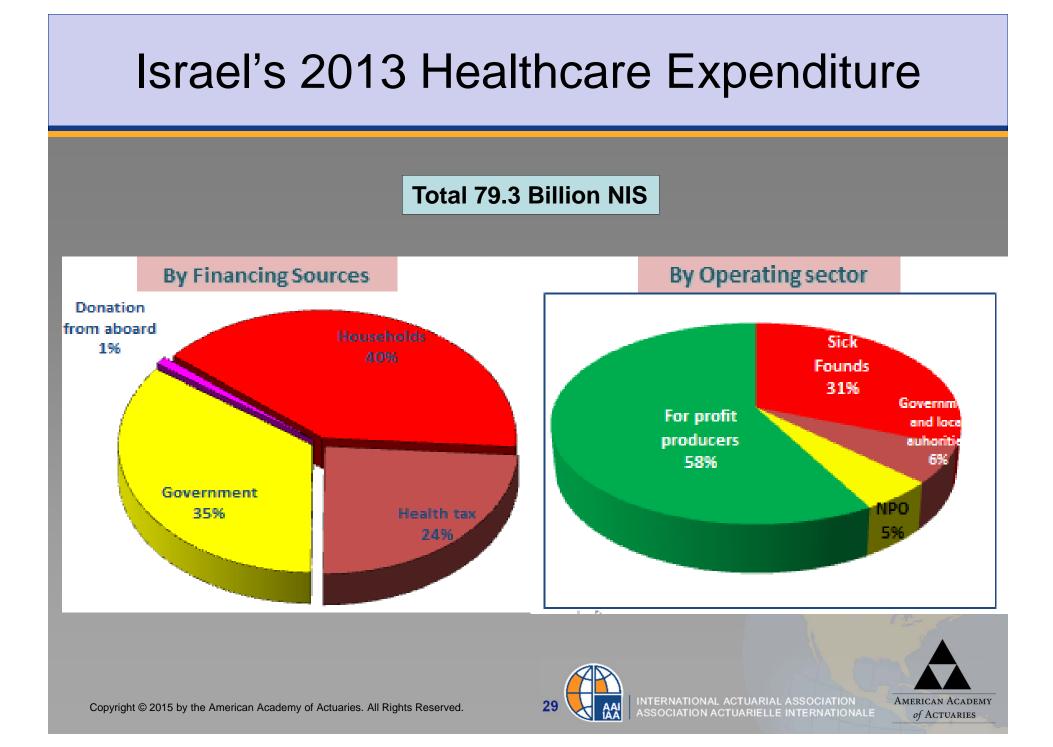
## Total 2013 Private Insurance Premiums by Type of Policy



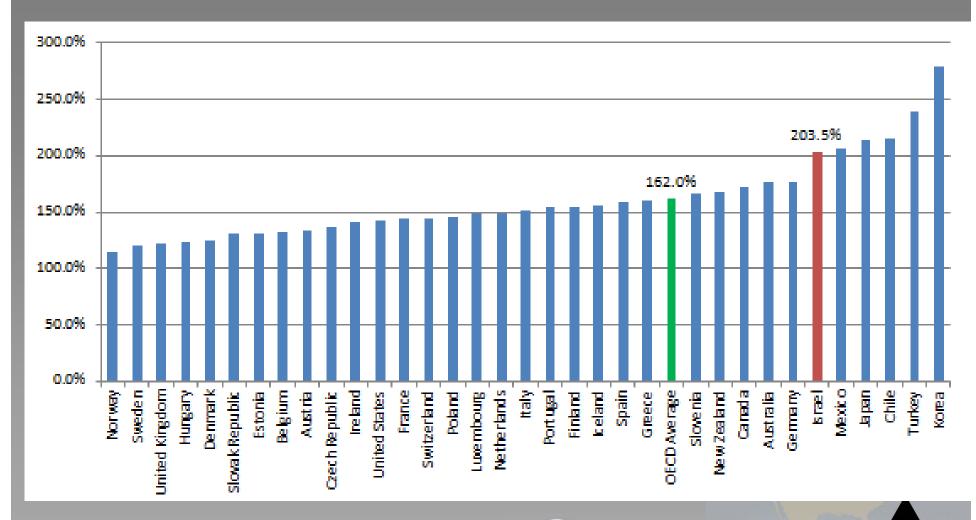
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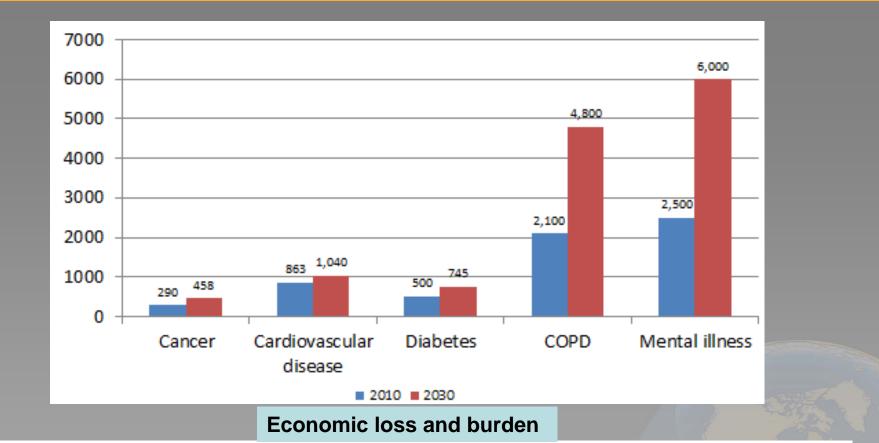
## % Growth over 1990-2013 of NUMBER of elderly (65+) Population





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## Expected Increase in Global Burden of Selected Diseases



EPIC approach: lost output from five the conditions over the period 2011-2030 is estimated at nearly US\$ 47 trillion.

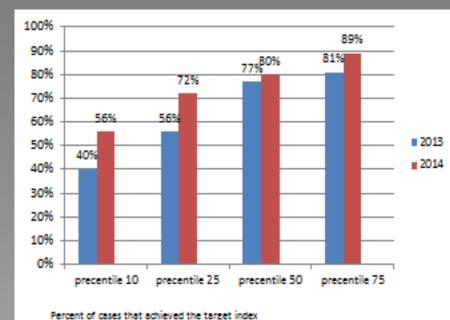
VSL approach: the economic burden of life lost due to all NCDs ranges from US\$ 22.8 trillion in 2010 to US\$ 43.3 trillion in 2030.



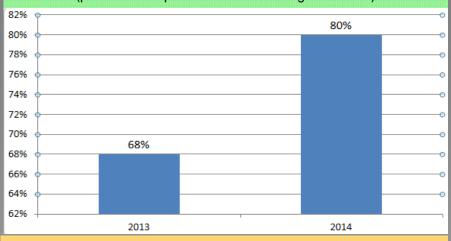
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## **Quality Indicators in Hospitals**

#### **Hip Operation Within 48 Hours**



PCI conducted within 90 minutes to patients with STEMI (percent of hospitals who meet the target standard)



PCI = A coronary stent placed by **Percutaneous Coronary** Intervention

STEMI = ST segment elevation myocardial infarction ( a severe type of heart attack)



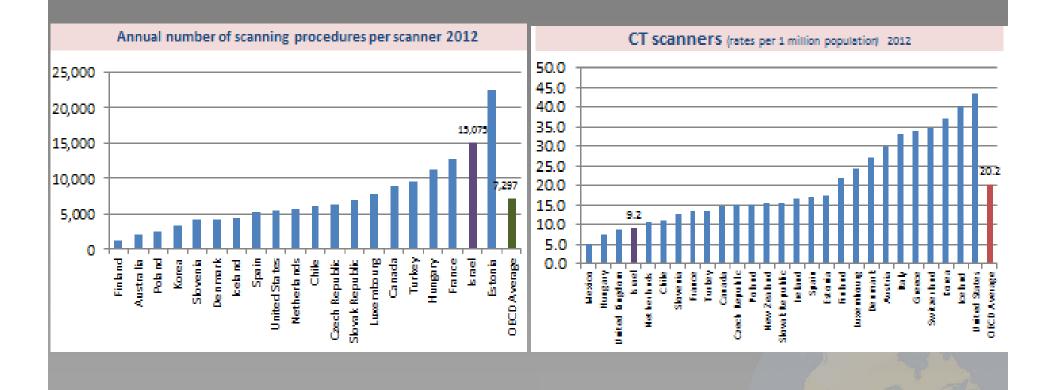
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### **CT** - Infrastructure and Utilization



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### **MRI - Infrastructure and Utilization**

Annual number of scanning procedures per scanner 2012

14,000

12,000

10,000

8,000

6,000

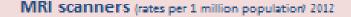
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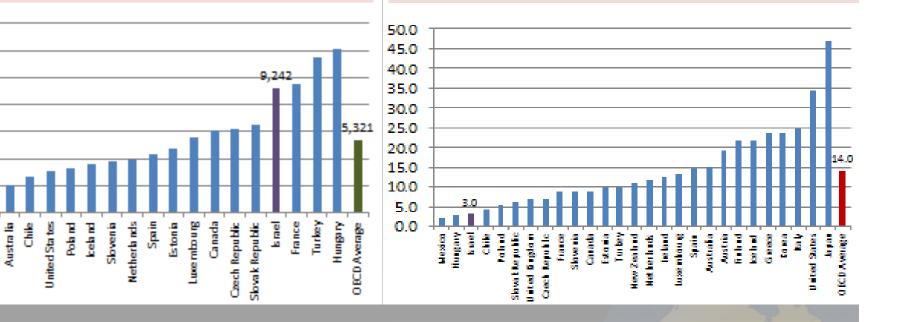
2,000

0

Finland

Korea



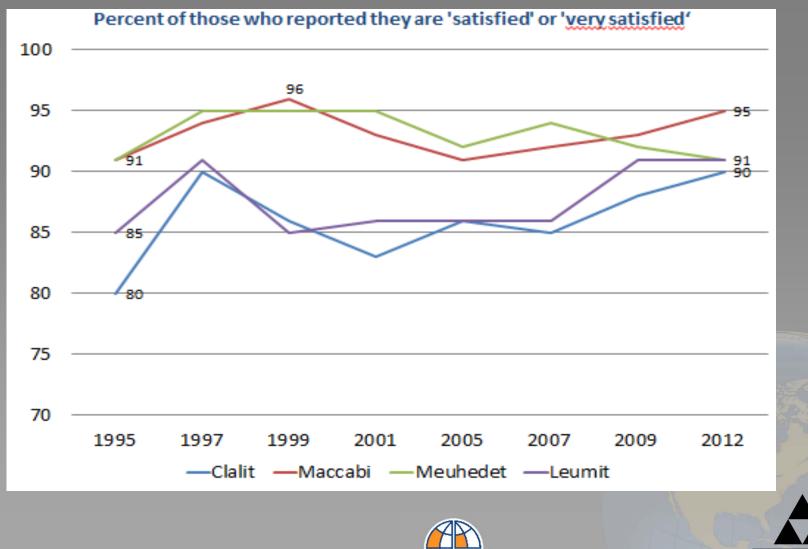


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### SFs Clients' Satisfaction



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## Outside Reviews - 2012

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- "Israel's community-focused information system sets an international benchmark in excellence and demonstrates commitment to quality monitoring and improvement"
- "Israel has established one of the most enviable health care systems among OECD countries"
- "Primary care in Israel is well-developed, accessible geographically and financially, and of high quality"
- "Israel's impressive life expectancy gains and low premature mortality from chronic conditions reflect the contribution of its primary care system"
- "Low number of admissions to hospitals for uncontrolled diabetes, while reductions in complications demonstrate ongoing efforts to improve quality of care provided to patients with diabetes"

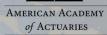


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# Sources

| Slide | Sources   |
|-------|---|
| 2     | Israel Central Bureau of Statistics, Israel Ministry of Health  |
| 5     | Based on data from OECD Health Statistics 2014, Bank of Israel 2014, and Ministry of Health, Israel 2014  |
| 6     | Administration of Strategic & Economic Planning, Ministry of Health   |
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| 8     | OECD Health Statistics 2014   |
| 9     | Bank of Israel 2013   |
| 10    | Based on data from Israel Central Bureau of Statistics  |
| 13    | National Program for Quality Indicators in Community Healthcare in Israel 2008-2010, the Ministry of Health, the Israeli  |
| 15    | Institute for Health Policy Research, and the Health Council, 2014  |
| 14    | Based on data from OECD Health Statistics 2014  |
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| _     | 2013  |
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| 28-20 | The National Program for Quality Measurement in Hospital – 2013-2015 Measures, 11/2014  |
|       |   |
| 31    | Myers-Joint, Brookdale Institute, Jerusalem   |









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# Exploring Global Health Care Cost Drivers: the Netherlands

# **The Netherlands**

# Rian de Jonge

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#### Overview

Demographics and Health expenditure stats

- Health system and funding
- Health expenditure trends analysed
- Cost drivers and ways of coping
- Challenges and strengths



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## Demographics and Health expenditure stats



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#### **Demographics** the Netherlands vs. U.S. (cont.)

Compare > Netherlands ✓ with United States  $\mathbf{v}$ Life expectancy at birth, total population 90 80 70 60 50 1970 1960 1980 1990 2000 2010

|   | 2012/2014          |         | The Ne     | therlands | US   |         |                    |            |
|---|--------------------|---------|------------|-----------|------|---------|--------------------|------------|
|   | Population         |         | 1          | 6.8       | 320, | 3       |                    |            |
|   | Fertility rate     |         | 1          | .76       | 1.80 | 5       |                    |            |
|   | Population over 6  | 5у      | 1          | 5%        | 13%  | ,<br>)  |                    |            |
|   | Self reported obes | sity%   | 1          | 2%        | 29%  | ,<br>)  |                    |            |
|   |                    |         | letherland |           |      | average | Rank among<br>OECD | CHES.      |
| Health care resources                       |                    | 2012    | 2          | 000       | 2012 | 2000    | <u>countries*</u>  |            |
| Number of doctors (per 1000 population) 3.1 |                    |         | 011) 2     | .4        | 3.2  | 2.7     | 19 out of 34       | - A        |
| Number of nurses (per 1                     | 000 population)    | 11.9 (2 | 011) 1     | 0.3       | 8.8  | 7.5     | 7 out of 34        | The second |
| Hospital beds (per 1000                     | population)        | 4.7 (2  | 009) 4     | .8        | 4.8  | 5.6     | 16 out of 34       |            |

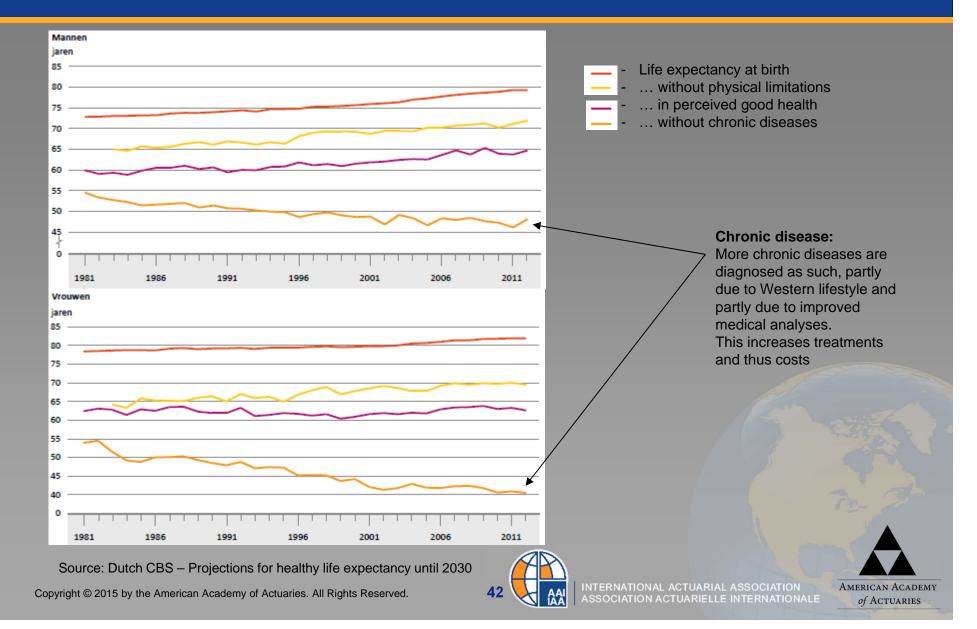
#### Source: OECD

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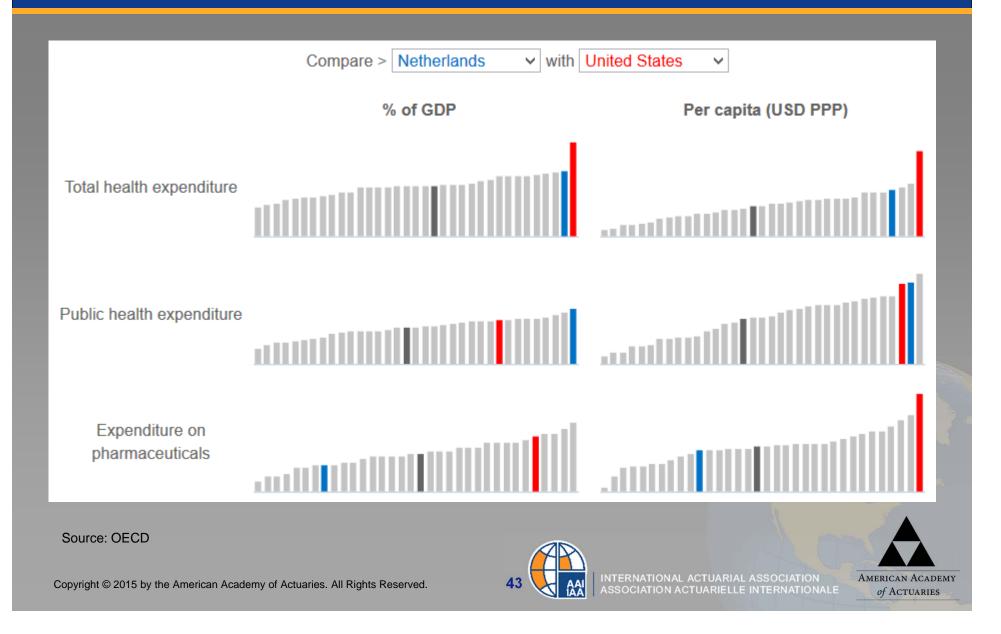


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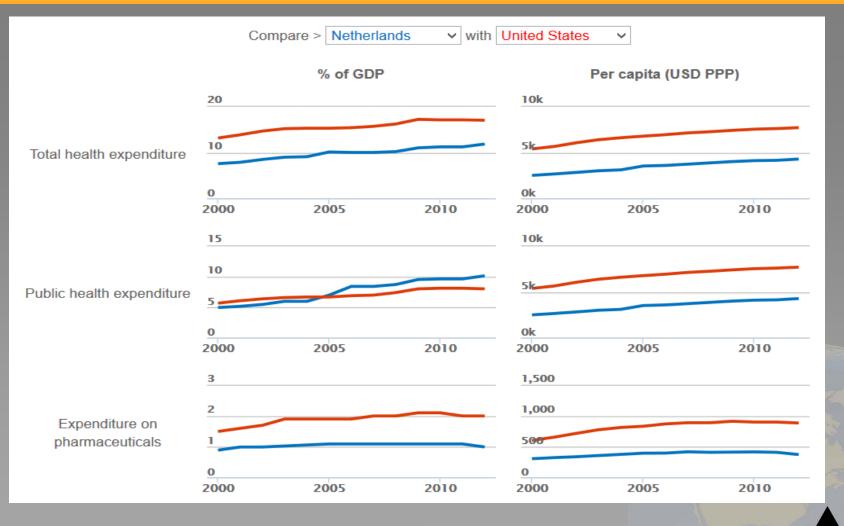
#### Demographics the Netherlands (cont.)



# Health expenditure the Netherlands vs. U.S.



#### Health expenditure the Netherlands vs. U.S. (cont.)



Source: OECD

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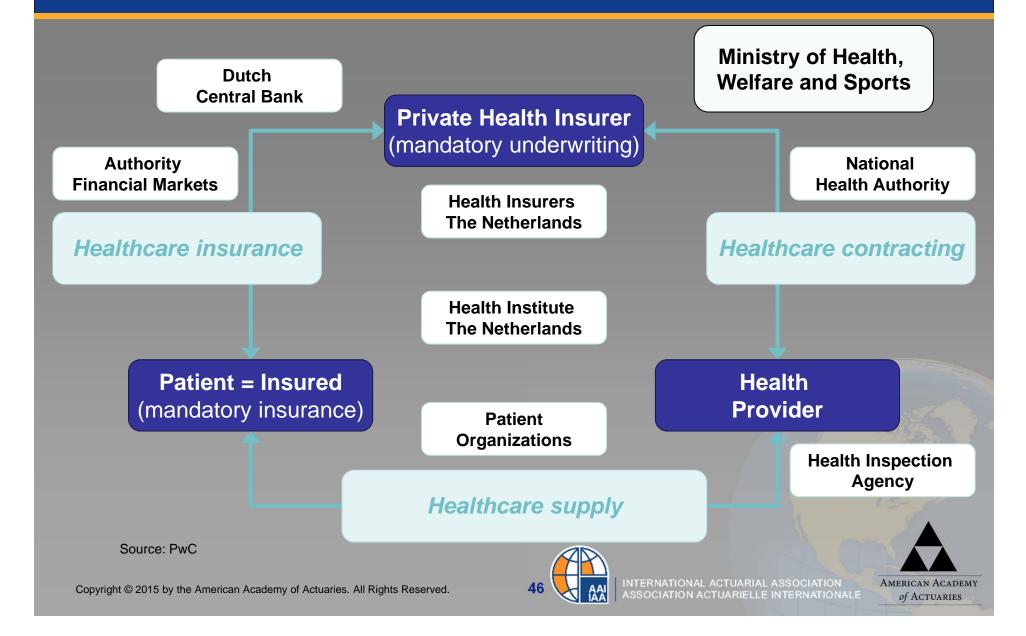
## Health system and funding



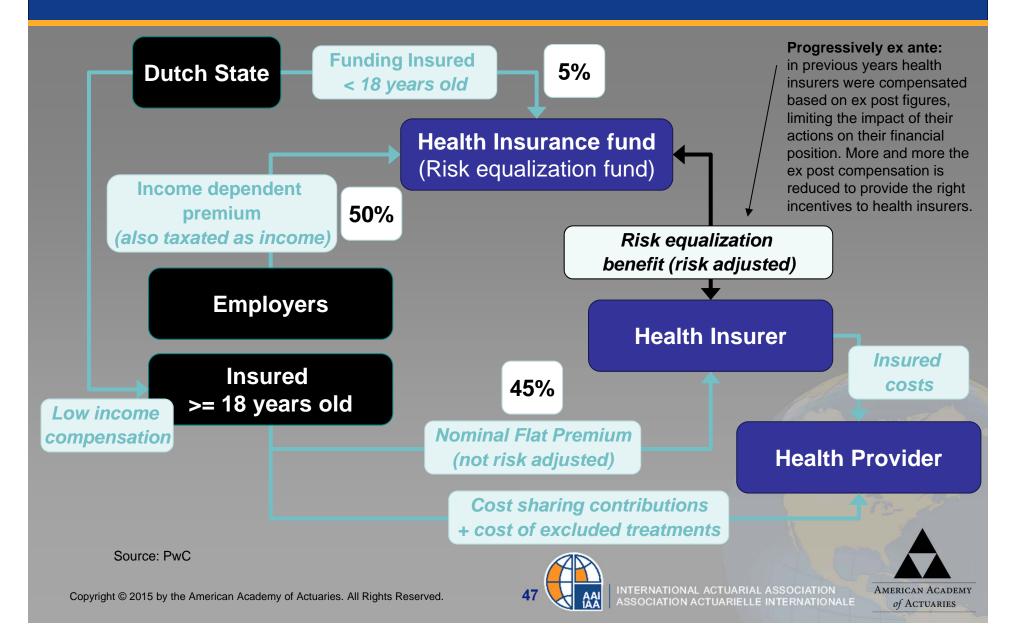
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#### Healthcare system overview Base coverage for cure (GP, HC, etc.) and parts of LTC



#### Healthcare system funding Base coverage for cure (GP, HC, etc.) and parts of LTC



#### LTC funding LTC reform

| 2011                       | Zvw<br>(base cure/ care) | AWBZ<br>(long term care) |
|----------------------------|--------------------------|--------------------------|
| Income related premium     | 19.666                   | 14.585                   |
| Fixed premium              | 14.292                   |                          |
| Government budget          | 2.319                    | 5.248                    |
| Cost sharing contributions | 1.498                    | 1.720                    |
| Other benefits             | 345                      | 31                       |
| Total benefits             | 38.118                   | 21.584                   |
| Total expenses             | 37.678                   | 25.440                   |
|                            | 440                      | -3.856                   |

Solidarity in funding: In addition to the income related Zvw premium schemes, Zvw fixed premium payments are compensated by the State for low income individuals. The 5 percent financed by the State is mainly paid by higher income individuals through the progressive general taxation scheme. An estimate of 70 percent of the Zvw funding is thus paid based on income dependent funding. Together with the 100 percent of AWBZ that was funded by income related taxation, this leads to an overall 80 percent income related premium, which corresponds with a flat percentage equal to approximately 20 percent of the lifetime gross income that is paid or health care for all income levels.

Long Term Care reformed (Jan 2015): AWBZ and Wmo change from insurance to provision: no longer a right to receive care.

| 2015 (estimated)         | (central gov) |        | Wmo (local gov) | Youth (local gov) |
|--------------------------|---------------|--------|-----------------|-------------------|
| Before reform            | (AWBZ) 26.750 | 38.750 | 2.000           |                   |
| Change youth mental care |               | -1.000 |                 | 1.000             |
| Change LTC               | -8.750        | 3.750  | 3.750           | 1.250             |
| Reduction Cure           |               | -750   |                 |                   |
| Reduction Home Care      |               |        | -500            |                   |
| Reduction LTC            | -500          | -250   | -250            | -250              |
| After reform             | (Wlz) 17.500  | 40.500 | 5.000           | 2.000             |
|                          |               |        |                 |                   |

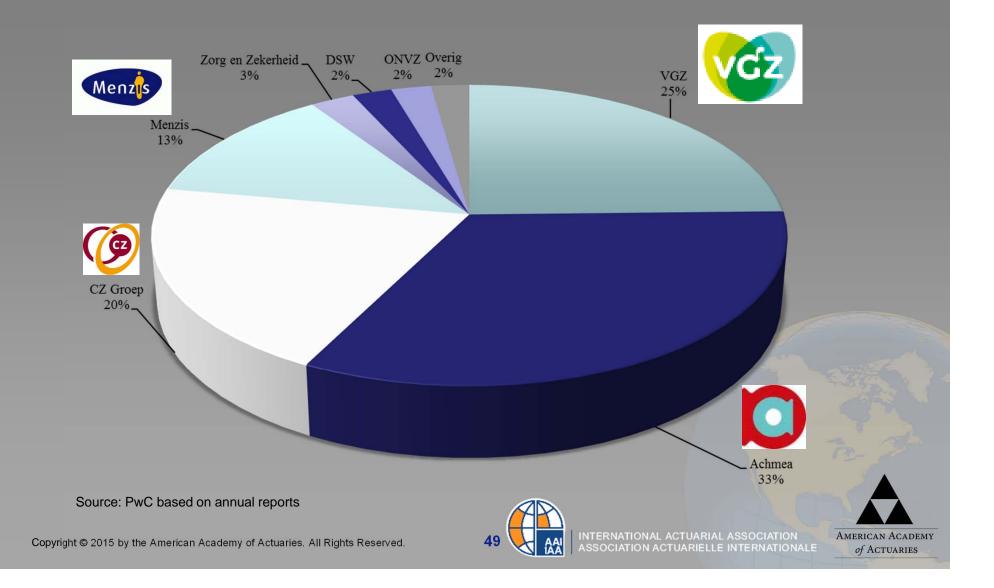
Sources: Dutch government, CPB, Rabobank Themabericht and PwC

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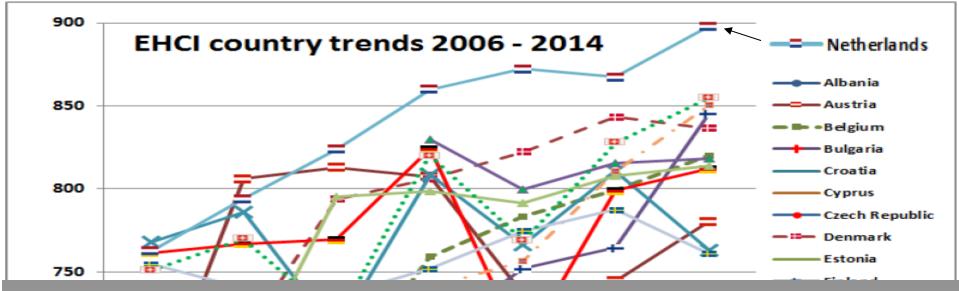


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#### Market concentration Base coverage for cure and parts of long term care



#### Healthcare system evaluation: Euro Consumer Health Index



#### EHCI research indicates that the Dutch Health care system is 'the best' European system from a consumer perspective:

- Top 3 consistently since 2005
- 898 out of a 1000 is an all time EHCI high score following a positive trend
- Gap with #2 widens from 19 in 2014 to 43 2013 (50 in 2012)
- Netherlands (jointly) wins 4 out of 6 categories
- Weakest score is on waiting time, which is due to the GPgatekeeper role
  - that is intentionally built in to save costs.
- Netherlands still ranks 9<sup>th</sup> (2013 and 2014) after correcting for the cost level (BFB index)

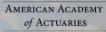
Source: Health Consumer Powerhouse EHCI 2014 report

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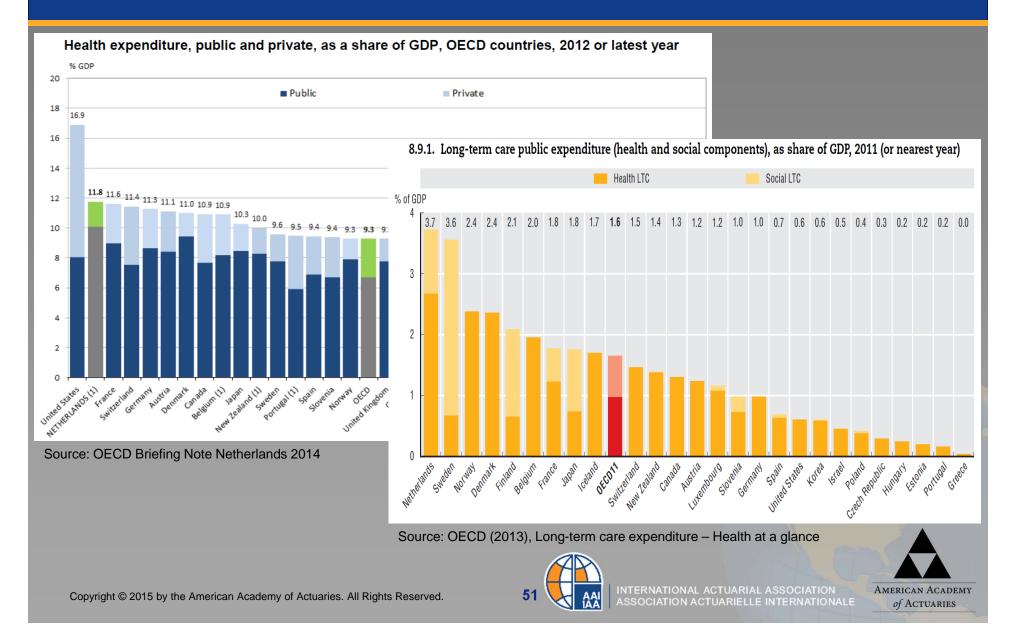
- Healthcare systems based on social insurance ('Bismarck' systems, such as the Dutch system), where there is a multitude of insurance organizations, who are organizationally independent of healthcare providers score better for larger countries than systems where financing and provision are handled within one organizational system ('Beveridge' systems like UK NHS). The top consists of dedicated Bismarck countries. Beveridge systems only seem to work in relatively smaller countries, which can also be found at the top of the index.
- Cost issue indicated as not due to multi-payer model, but due to ratio of in-patient care, especially in LTC



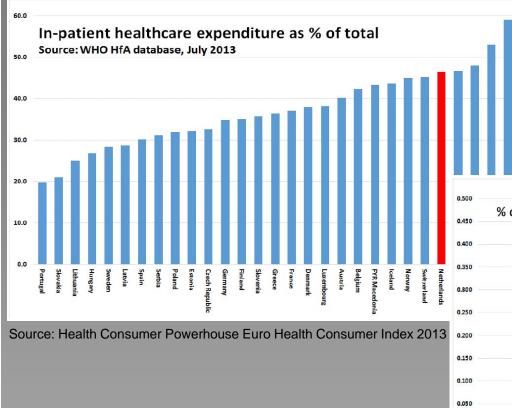
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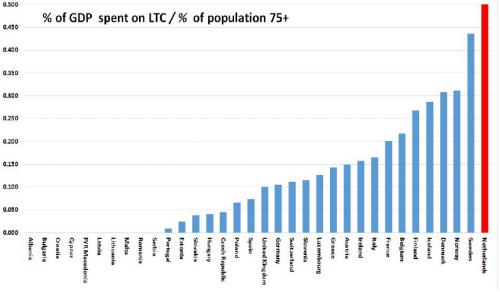


#### Healthcare System LTC Issues



#### Healthcare System LTC Issues (cont.)





Source: Health Consumer Powerhouse Euro Health Consumer Index 2013



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# Health expenditure trends analysed

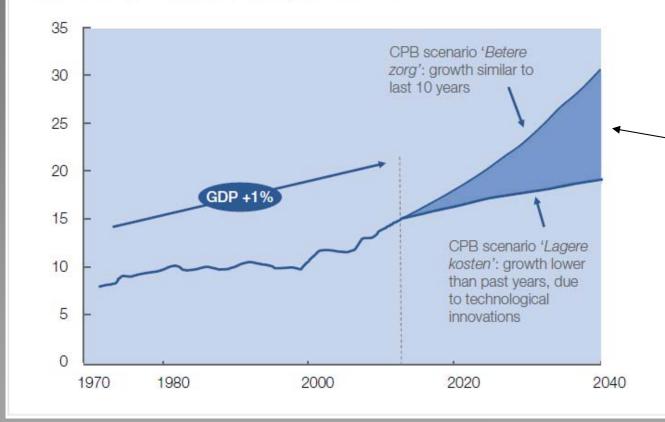


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#### **Projected Healthcare expenditure**

Healthcare expenditures as % of GDP, the Netherlands



Source: World Economic Forum 2013 - Vision for Dutch Health care in 2040

Strengths: The Netherlands has been number one on the Euro Health Consumer Index for several years and is among the top OECD countries when it comes to waiting lists, patient rights and scope and availability of services.'

Challenges: 'our current health care system is not sustainable in the longterm, due to the high costs involved as well as the resources needed to provide ever increasing amounts of health care.

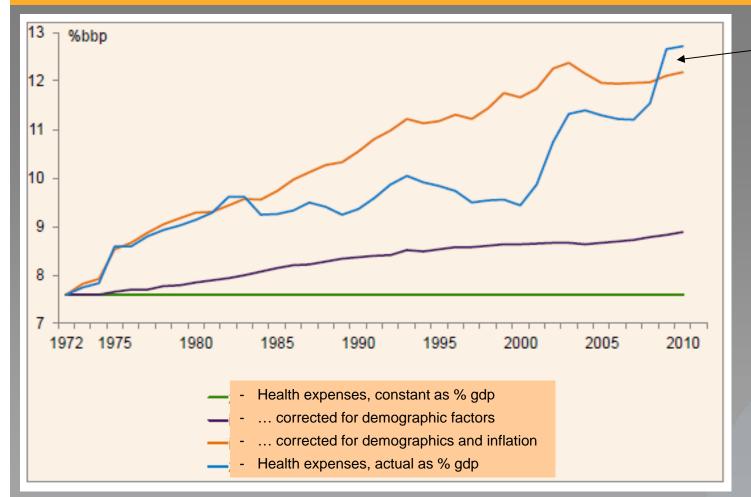
The rise in curative health care in the Netherlands is similar to the trend in other countries; in terms of long term care, however, the Netherlands provides a much more extensive collective package and a relatively inclusive set of criteria for patient assessment and subsequent allocation of health care. This has caused costs for care in the Netherlands to increase rapidly, and for the country to spend considerably more (collectively) on care than other countries: ...nearly twice the OECD average.



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#### **Projected Healthcare expenditure (cont.)**



Source: Dutch CBS, Book 7-Future of Health Care

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previous slide?

Health care cost rise in

- recent years has resulted from health policy changes:

'The period 1981-2000 was characterized by tight budgets necessary to compensate for

government deficits in those years. This lead to limited growth of health costs, but

also to long wait lists.' In the period after this, the waiting lists were eliminated

by increasing health care expenses, and bringing the

early 1980s to now.

cost level back to the original growth path that would result from extrapolating from the

Is using the last 10 years as an estimation basis for the

future thus appropriate as was done by CPB on the

#### **Projected Healthcare expenditure (cont.)**

A: per capita costs men average B: per capita costs women average GP GP □ Med 15000 15000 Annual costs in € Annual costs in E нс LTC 5000 5000 0 20 0 0 40 60 80 Survivors show increasing Age health care costs C: per capita costs men survivors GP GP with age, especially due to Med 15000 15000 long term care costs for older Annual costs in € Annual costs in € н нс LTC ages and especially for older women: 5000 5000 Total costs of survivors increase exponentially at old 0 0 age mainly due to frailty, 80 Ω 20 60 0 disability, co-morbidity and Age subsequent needs for nursing E: per capita costs men decedents and residential care. GP Med HC & LTC Annual costs in € Annual costs in € 30000 30000 10000 800 GP = General Practitioners HC = Hospital Care ~ 0 LTC = Long Term Care 20 40 60 80

GP GP Med HC S LTC 80 20 60 Age D: per capita costs women survivors GP Med HC LTC 20 60 80 Age F: per capita costs women decedents GP Med HC 🖾 LTC

60

Age

80

'It has been demonstrated repeatedly that time to death is a much better predictor of health care expenditures than age.'

Decedents (people who have died) have much higher expected health care costs than survivors for hospital care and long term care (note axis scale). Note that the type of provider differs for age: HC costs are especially high for decedents of middle up to older ages, but not that much for the old ages, where LTC costs dominate the total cost.

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Age

Source: Albert Wong, 2012

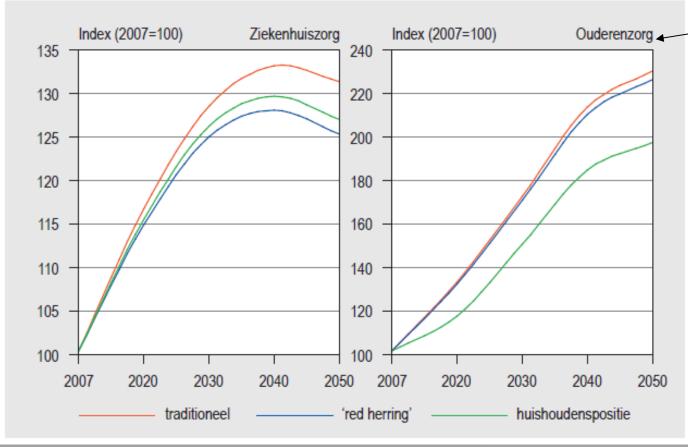
Med = Retail sale etc.



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#### **Projected Healthcare expenditure (cont.)**



Health care cost rise less than otherwise predicted if the projections are corrected for:
1) delayed death ('red herring' – blue line) and thus delayed high costs, especially for hospital related care (left graph); and
2) the prolonged period that partners are both alive (household position – green line) and thus the delayed move to institutional elderly care.

Also note the following (Lubitz): The total health care costs of a 70 year old over the period to his/ her death is approximately equal for all independent of the actual moment of death. It is thus not so much the increasing life expectancy until death, but the increased number of people reaching 70, that impacts the projected future health care costs.

Source: Wong, A et al, 2008 (RIVM publication)

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## Cost drivers and ways of coping



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#### **Cost drivers**

- Ratio of in-patient care
- Culture: Western lifestyle and demanding patients
- Ageing (mixed impact!)
- Ethical considerations wrt End-of-Life 'cure'
- Perverted incentives: treatments vs. outcomes
- Increase chronic diseases/ co-morbidity
- Mobilisation of latent demand
- Upcoding
- Medical innovation

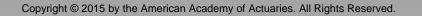
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#### Cost drivers Ways of coping

- Increase out-patient care:
- Increased efficiency
- Long Term Care reform: Decreased patient eligibility
- More healthcare provided by GP practice
- Prevention
- Further privatisation of health care
- Increased cost sharing and cost transparancy
- Decreased basic insurance cover





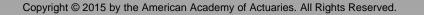
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#### Cost drivers Ways of coping (cont.)

- Debate on curative treatment at old ages
- Shift from volume based to quality based incentives
- Decrease improper use of the system, such as upcoding
- Co-morbidity treated as such
- Centrally organised care for chronically ill patients
- e-Health initiatives



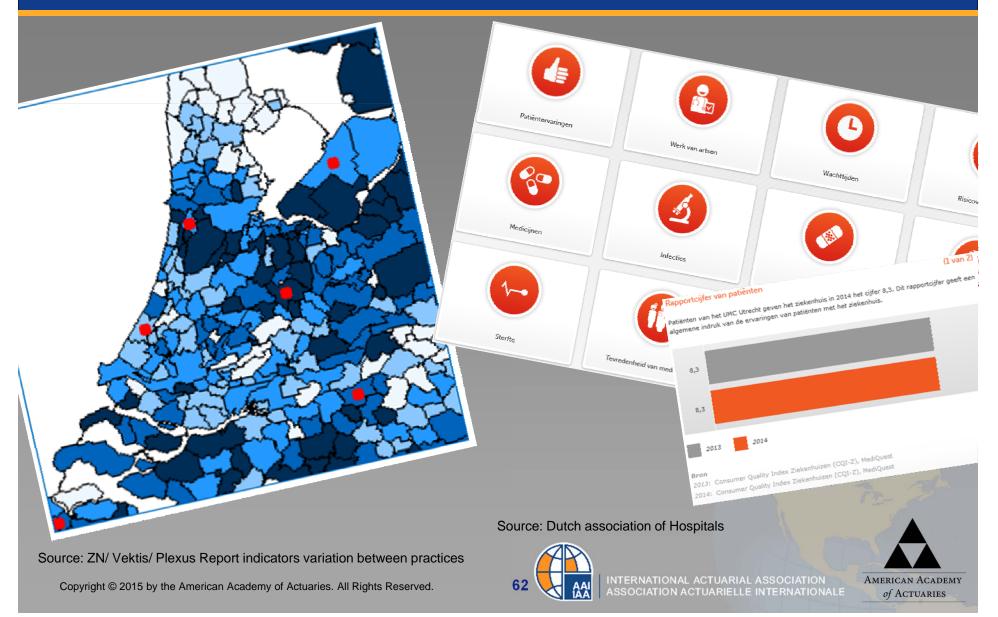


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#### **Cost drivers Some Metrics**





# Challenges and strengths



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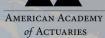
#### Challenges

- High cost level linked with high in-patient care: *Trend: LTC high in-patient care ratio and growing 50 – 70* year old population is a challenging mix
- Complex system of coding and claiming
- Supply/ incentive induced demand
- Many parties involved
- LTC quality of care

#### **Strengths**

- High quality, range and accessibility of curative health care
- High patient involvement
- Growing stability in the system
- Increasing focus on transparency and collaboration between parties
- Difficult reforms are implemented to lower costs







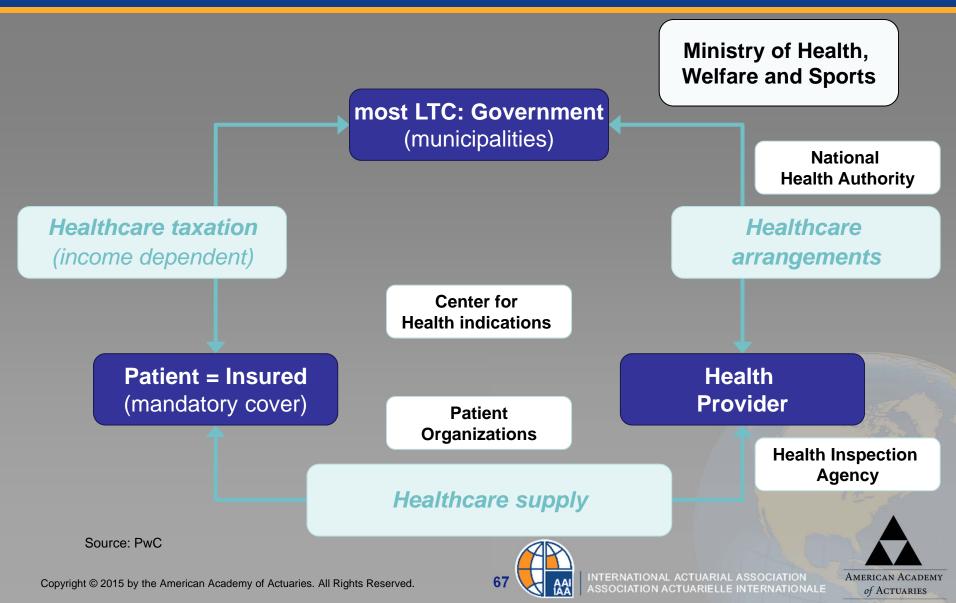
# Appendices



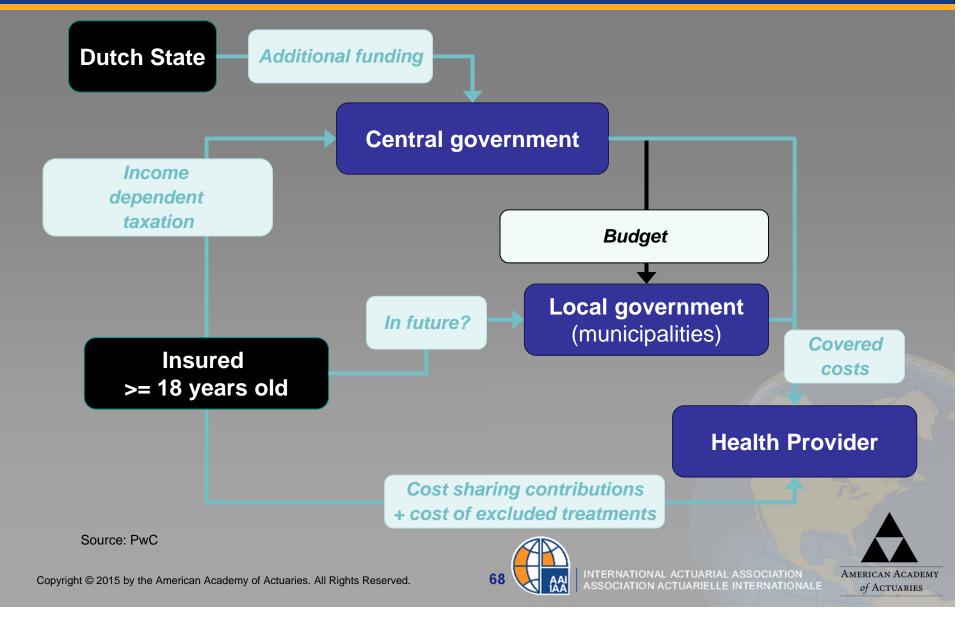
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#### Appendix Healthcare system overview LTC



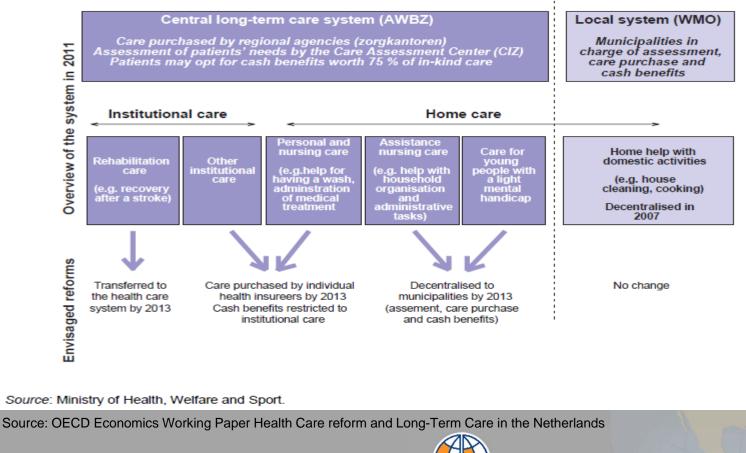
#### Appendix Healthcare system funding LTC



#### Appendix Overview of LTC reform

#### Box 6. The government's reform agenda for long term care (cont'd)

Figure 7. Main features of the envisaged reorganisation of the long-term care system

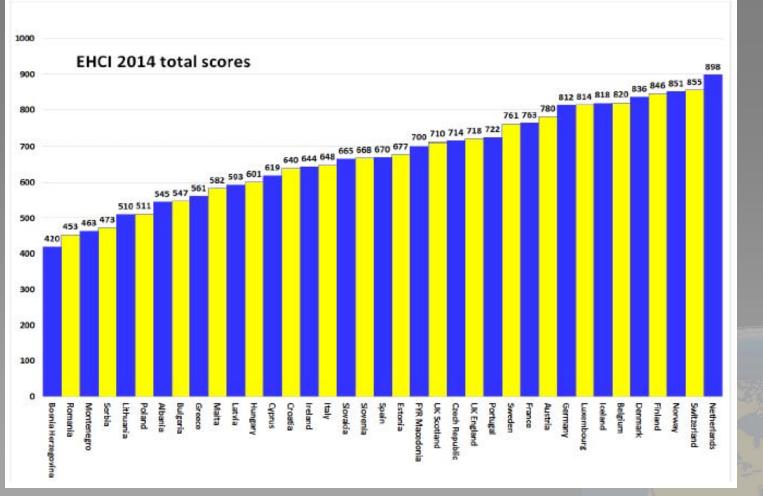




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#### Appendix Euro Health Consumer Index 2014 scores



Source: Health Consumer Powerhouse Euro Health Consumer Index 2014 report



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#### Appendix Overview of abbreviations

- Zvw = Healthcare Insurance Act
- AWBZ = Exceptional Medical Expenses Insurance Act
- Wmo = Social Support Act
- WIz = Long Term Care Act
- Youth Care Act